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ORIGINAL

ARIZONA CORPORATION COMMISSION

RECEIVED

UTILITY COMPLAINT FORM

2009 JAN - 6 1:00

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 74091

Date: 12/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul Last: Trask

Account Name: Better Image

Home: (000) 000-0000

Street: [REDACTED]

Work: [REDACTED]

City: 00000000000

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following e-mail:

From: Paul Trask [mailto:[REDACTED]]
Sent: Thursday, December 18, 2008 12:56 PM
To: Utilities Div - Mailbox
Subject: APS rate hike.....NO

As a APS business customer, I say NO to any more rate hikes, If they need to add more money to the bottom line maybe some of their execs need to take some pay cuts like my employees and I have had to do to be able to stay in business and not lay off anyone. My business is located 1 block from APS offices here on Cheryl Dr., if they had not closed the street and done all the improvements in the past year to their parking lots, etc, that money and probably much more could have gone to their bottom line to improve their profits. APS has had a major part in making my company non profitable last year and this year. If you have any questions or would like to talk to me for further input I would welcome your calls.

thx

Paul Trask

Better Image

[REDACTED]

[REDACTED] fax

Arizona Corporation Commission
DOCKETED
JAN - 6 2009
DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED] cell
[REDACTED]

*End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed the customer the following:

Dear Mr. Trask:

In acknowledgement of your e-mail, I have noted your comments for the record in the APS rate case. Thank you for taking the time to express your opinion in this matter.

Sincerely,

Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

12-19 I e-mailed this OPINION to Lupe Ortiz to have this docketed to APS rate case, docket # E- 01345A-08-0172. File closed.

End of Comments

Date Completed: 12/19/2008

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