

W 01303A-08-0227  
SW 01303A-08-0227



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ARIZONA CORPORATION COMMIS.

ORIGINAL

UTILITY COMPLAINT FORM

47  
CO

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73975

Date: 12/16/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Robert Last: Meeks

Account Name: Robert Meeks

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 Sun City West Water District  
SW 01303A-08-0227

Against such a large rate increase  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

opinion docketed  
\*End of Comments\*

Date Completed: 12/16/2008

Opinion No. 2008 - 73975

ARIZONA CORPORATION COMMISSION

2008 DEC 16 4:08 PM

COMMUNICATIONS

Arizona Corporation Commission

DOCKETED

DEC 16 2008

DOCKETED BY [Signature]

W 01303A-08-0227  
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73967

Date: 12/16/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: David Last: Longley

Account Name: David Longley

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: K [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W 01303A-08-0227 Agua Fria Water and Agua Fria Wastewater District  
SW 01303A-08-0227

I received a letter from Arizona American Water dated 12/5/08 explaining their rationale for asking the ACC for a huge hike in water rates. Their estimate for a home like mine is an increase of more than 50% (Agua Fria Water District)

As a constituent of the ACC I urge you to take a critical look at the necessity and magnitude of this rate request. I just can't imagine that our community "needs" this level of "improvement". Lastly, what kind of service/management is being shown by AZ American that cannot manage our wate systems in a steady, sustainable, planned growth manner that does not require rate hikes of such major and scary levels. Couldn't someone else do a better job for us?

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and confirmed receipt of opinion.

\*End of Comments\*

Date Completed: 12/16/2008

Opinion No. 2008 - 73967