

W-01303A-08-0227  
SW-01303A-08-0227



0000091869

ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

1700

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 73896 Date: 12/12/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ryan Last: Bettes

Account Name: Ryan Bettes

Home: /

Street:

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone: /

Nature of Complaint:

\*\*\*\*\*SUN CITY WEST WATER DISTRICT\*\*\*\*\*

An increase of this much is not realistic in good times. I can understand a need for an increase but not as much of an increase as Arizona American Water is asking for. Please help out the customers and do not allow this high of an increase.

Thank you,  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

December 12, 2008 (following letter sent to consumer via e-mail)

Arizona Corporation Commission

DOCKETED

DEC 15 2008

Mr. Ryan Bettes  
1  
Sun City West, AZ 85375

DOCKETED BY

RECEIVED  
2008 DEC 15 A 11:41  
AZ CORP COMMISSION  
DOCKET CONTROL

Dear Mr. Bettes:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Public Utility Consumer Analyst  
Utilities Division

Filed in Docket No. W-01303A-08-0227 & SW-01303A-08-0227  
\*End of Comments\*

**Date Completed: 12/12/2008**

**Opinion No. 2008 - 73896**

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