

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for your consideration of my views.

Sincerely,

James J. Horvath /s/

James J. Horvath
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/4/08 Email response to Mr. James J Horvath.

December 4, 2008

RE: CHAPARRAL CITY WATER COMPANY

Dear Water Customer:

Your letter regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/4/2008

Opinion No. 2008 - 73671

W-02113A-07-0551

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73673

Date: 12/4/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Glen R** Last: **Nurkka**

Account Name: Glen R & Sandra E Nurkka

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Fountain Hills

CBR: [REDACTED]

State: AZ **Zip:** 85268

is: E-Mail

Utility Company: **Chaparral City Water Company**

Division: Water

Contact Name: Robert Hanford

Contact Phone: [REDACTED]

Nature of Complaint:

Why does Chaparral Water Co., need such a large increase in Rates? We protest this action.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/4/08 Email response to Mr. Glen R Nurkka

December 4, 2008

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End of Comments

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Opinion No. 2008 - 73674
