

E:01933A.07.0402

E:01933A.05.0650



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

47
CD

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73611

Date: 12/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Lydia **Last:** Eiserman

Account Name: Lydia Eiserman **Home:** [REDACTED]

Street: [REDACTED] **Work:** [REDACTED]

City: Tucson **CBR:** [REDACTED]

State: AZ **Zip:** [REDACTED] **is:** [REDACTED]

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Email Received - Opinion Opposed:

RE: Docket No. E-01933A-07-0402

RECEIVED
DEC 11 P 2:14

From: EISERMAN, LYDIA S. [mailto:[REDACTED]]
Sent: Tuesday, December 02, 2008 10:33 AM
To: Utilities Div - Mailbox
Subject: Electric Rate Increase Complaint

How can you even consider TEP's rate request? TEP has made no efforts to improve their distribution of electricity, they wait for their poles to fall over and then claim that it was caused by a strong wind. How about getting some energy from that wind?

If they need that much how can they be donating money ie: TEP to Award \$100,000 to Groups Aiding At-Risk Youth, Seniors and Families? How much do their executives get paid? Is it public record?

TEP has been mismanaged for so many years, and you continue to let it happen. We should be running on solar power and other types of energy.

I would like to know who voted for this and I will definitely remember them during the next election.

Lydia Eiserman
[REDACTED]
Tucson, AZ 85730
[REDACTED]

End of Complaint

Arizona Corporation Commission
DOCKETED

DEC 11 2008

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

12/2/2008 @10:55am - Left Message - Called the customer, confirmed receipt of her email regarding the Tucson Electric Power Company rate request. I explained to the customer that an opinion will be filed with the Docket Control Center of the Commission to be made part of the record. Left my name and telephone number and requested the customer call me if she has any questions or concerns related to this matter. CLOSED

End of Comments

Date Completed: 12/3/2008

Opinion No. 2008 - 73611

E-01933A-07-0402

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73571

Date: 12/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dane

Last: DeLauer

Account Name: Dane DeLauer

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Tucson

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED TO RATE CASE ITEM:

RE: DOCKET NO. E-01933A-07-0402:

Subject: T.E.P. Rate hike

NO rate hike for T.E.P.....!!! Please forward to the commissioners.

thanks,

Dane DeLauer

[REDACTED]
Tucson, As. 85716
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/2/2008 @2:55pm - Called customer, confirmed receipt of his email. Advised customer a opinion will be filed on his behalf and made part of the record. Thanked the customer to take the time to express his comments and concerns on this matter. Closed

End of Comments

Date Completed: 12/2/2008

Opinion No. 2008 - 73571