

W-02113A-07-0551



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

2008 DEC 8 P 3:45
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 73741

Date: 12/8/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Don Last: Graham

Account Name: Graham Commercial Realty, LLC

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Fountain Hills

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following e-mailed ACC Public Comment Form dated 12-8-08:

From: Don Graham [mailto:[REDACTED]]
Sent: Monday, December 08, 2008 7:47 AM
To: Utilities Div - Mailbox
Subject: Water - Docket # W-02113A-07-0551

To Whom it May Concern:

Please find attached the Public Comment Form pertaining to the above-referenced docket number.

Don Graham
Graham Commercial Realty, LLC

[REDACTED]

Arizona Corporation Commission

DOCKETED

DEC - 8 2008

DOCKETED BY [Signature]

ACC NOTE: Tel # [REDACTED] ed on Public Comment Form as tel# for customer.

How does anyone with common sense run a company and go to the public for such an unjust and unreasonable

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increase. Do you ask for a huge increase nowadays just to get a little increase. Most company's certainly have adjustments on doing business in today's environment and that may lead to a rate increase, however in today's economic crisis most company's are scaling back , tightening up management costs, and offering the public lower pricing (e.g. gas prices).

As a citizen of Fountain Hills , I want to see you throw out these requests of such large increases and only allow nominal charges to rates proportionate to true business costs and to what a citizen can afford as part of the economic times.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer, left voice mail message @ 1:14pm and provided my name and toll free tel #. I acknowledged his ACC Public Comment Form dated 12-8-08 and expressed thanks for taking the time to express his opinion in this matter. I advised his opinion would be noted as a permanent record in this rate case and would be considered before a decision is rendered in this matter.

I e-mailed this OPINION to Carmen Madrid @ ACC Phx Office to have this docketed toward the Chaparral City Water Company rate case, docket no.W-02113A-07-0551. File closed.

End of Comments

Date Completed: 12/8/2008

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