

W 01303A-08-0227  
SW 01303A-08-0227



ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73728

Date: 12/8/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Valoise Last: Beaulaurier

Account Name: Valoise Beaulaurier Home: [REDACTED]

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 SUN CITY WEST WATER DISTRICT  
SW 01303A-08-0227

Against rate increase.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docket Opinion  
\*End of Comments\*

Date Completed: 12/8/2008

Opinion No. 2008 - 73728

DOCKET CONTROL

2008 DEC - 8 - 10:09

RECEIVED

Arizona Corporation Commission

DOCKETED

DEC - 8 2008

DOCKETED BY [Signature]

W 01303A-08-0227  
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73719

Date: 12/5/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Robert Last: Campbell

Account Name: Robert Campbell

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

OPINION THROUGH CHAIRMAN GLEASON

Docket No W 01303A-08-0227  
SW 01303A-08-0227

MOHAVE WATER AND WASTEWATER DISTRICT

From: [REDACTED]

Sent: Thursday, December 04, 2008 8:00 PM

To: Gleason-WebEmail; Gleason-WebEmail; Mayes-WebEmail; Mayes-WebEmail; Mundell-Web; Mundell-Web; Hatch-WebEmail; Hatch-WebEmail; Pierce-Web; Pierce-Web

Subject: SW-01303A-08-0227

Dear Sirs;

SW-01303A-08-0227

I'm outraged that you would seek to destroy my retirement. I moved to Mohave County 3 years ago. Since then I have seen my dollar lose it's worth and you raise my bills. My property taxes have gone up and the value of my land goes down.

Now you are about to raise my sewer bill to 4 times what was when I moved here. The coast of getting rid of my water is 6 times higher than to use. Also 45% of my water is recycled back into the ground for watering and such

As stated I'm retired and on a fixed income. Why should I pay for you to maintain your payroll and your bonuses. Do what every one else is doing bite the bullet and cut hours. Also should you re evaluate your plants and current usage to maxized what have and stop hooking up new tracks until we can all get a handle on the situation.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Shouldn't the cost be passed on to the [REDACTED] Why do I have to pay for something I really do not want. I rather have a septic tank put in my yard and pumped.

Robert Campbell  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: [REDACTED]  
Sent: [REDACTED] Friday, December 05, 2008 3:09 PM  
Subject: [REDACTED] Arizona American

Dear Mr Campbell,

I am acknowledging receipt of your Opinion regarding the above rate case that you sent to Chairman Gleason of the Arizona Corporation Commission. It will be docketed and all Commissioners will be made aware of your concerns.

Regards,  
Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 12/5/2008

Opinion No. 2008 - 73719

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