

W-01303A-08-0227
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ORIGINAL

ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

47
50

Investigator: Reg Lopez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 73473

Date: 12/1/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Eileen **Last:** Hoenshell

Account Name: Eileen Hoenshell **Home:**

Street: **Work:**

City: Bullhead City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

***** Mohave Water & Wastewater systems of Az American Water*****

Received letter dated 11-20-08:

Re: Az American Water Docket # W-01303A-08-0227

Arizona Corporation Commission
Customer Service Section
1200 West Washington
Phoenix, Az 85007

RECEIVED
DEC 3 2008
11:36 AM

Government utilities should not be permitted to increase fees when the rest of the country is suffering a financial crisis!

NO INCREASED FEE

This is insanity- what part of the "financial crisis" do you not understand? Please look at how you can reduce fees rather than increase fees.

Thank you
Eileen Hoenshell
Bullhead City, AZ

Arizona Corporation Commission
DOCKETED

DEC - 3 2008

DOCKETED BY *MM*

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

928 758-1601

CC: Arizona American Water

Phoenix, AZ 85024
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer. I provided my name and toll free tel # and acknowledged her 11-20-08 letter re: Az American Water and expressed thanks for taking the time to express his OPINION in this matter. I advised her opinion would be noted as a permanent record in this rate case and would be considered before a decision is rendered in this matter.

I e-mailed this OPINION to Carmen Madrid @ ACC Phx Office to have this docketed toward the Mohave Water & Wastewater systems of Az American Water, Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227.
File closed.
End of Comments

Date Completed: 12/1/2008

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