

E. 01575A-08-0328



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73568

Date: 12/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ken Last: Vivian

Account Name: Ken Vivian

Home: [REDACTED]

Street: [REDACTED]

Work:

City: McNeal

CBR:

State: AZ Zip: 85617

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. E-01575A-08-0328

Arizona Corporation Commission
DOCKETED

DEC - 3 2008

DOCKETED BY [Signature]

RECEIVED
2008 DEC - 3 P 2:24
DOCKET CONTROL

12/2
KEN E VIVIAN

November 24 2008
ARIZONA Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

Dear Commissioners,

I recently received my utility bill from Sulphur Springs Valley Electric Co. It included an amount of \$22 for "Wholesale Adjustment Factor". The month before, it was \$18 and the previous month it was \$15. I cook by gas and my water is heated by gas but my electric is two to three times higher here than it was in Tempe, where I had a total electric home with 220 volts for AJC and water. I called S.S.V.E.C. about this and their answer was, "The Corporation Commission lets us do that to defer some costs of developing power for our customers,"

How in the world can you elected people allow this poorly managed company to continue to show a good profit by relying on you to give them an ok for anything they ask for. That must stop as they laugh all the way to the bank because of you.

I am retired and on Social Security and it hurts every time I have to open one of the ugly envelopes from the most hated company in the world.

Very truly yours,

Ken F. Vivian
End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Filed correspondence as an Inquiry through No. 73432.

Called customer and advised that his comments would be made a part of the case and thanked him for taking the time to make his comments known.

End of Comments

Date Completed: 12/2/2008

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