



**ORIGINAL NEW APPLICATION**



December 03, 2008  
Via Overnight Delivery

2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

T-20642A-08-0588

**RE: Application - Short Form for Pay Telephone Providers for  
Radical System Solutions, Inc.**

Dear Sir/Madam:

Enclosed for filing are the original and thirteen (13) copies of the Pay Telephone Provider application and proposed tariff filed on behalf of Radical System Solutions, Inc. The Company respectfully requests the earliest possible effective date for this filing.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope provided for that purpose.

Any questions regarding this filing may be directed to my attention at (407) 740-3004 or via email at [rnorton@tminc.com](mailto:rnorton@tminc.com).

Sincerely,

Robin Norton, Consultant to  
Radical System Solutions, Inc.

RN/lm  
Enclosures

cc: James Brownfield - Radical  
file: Radical - AZ  
tms: AZn0800

Arizona Corporation Commission  
**DOCKETED**  
DEC - 4 2008

DOCKETED BY	nr
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DOCKET CONTROL  
AZ CORP COMMISSION  
NOV 20 2008 11:28 AM

2008 DEC - 4 A 11: 28

RECEIVED

**ARIZONA CORPORATION COMMISSION  
APPLICATION  
SHORT FORM FOR PAY TELEPHONE PROVIDERS**

**Mail or deliver an original and 13 copies of this application to:**

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

I. List the name, address and telephone number of the person or entity (Applicant) that subscribes to the phone line from the local exchange company, indicate Business Name (if different than Applicant):

Radical System Solutions, Inc.

(Applicant's Name)

\_\_\_\_\_  
(Business Name if different than Applicant's Name)

8018 E. Santa Ana Canyon Rd. Suite 100#163

(Applicant's Address)

Anaheim, CA 92808-1102

(Applicant's Address)

(714) 280-1619

(Applicant's Telephone Number)

II. If you intend on having an attorney represent you in this application, list the attorney's name, address and telephone number:

\_\_\_\_\_  
(Attorney's Name)

\_\_\_\_\_  
(Attorney's Address)

\_\_\_\_\_  
(Attorney's Address)

( ) \_\_\_\_\_ - \_\_\_\_\_  
(Attorney's Telephone Number)

III. What type of entity is the Applicant?

- SOLE PROPRIETORSHIP;  PARTNERSHIP;  LIMITED LIABILITY COMPANY; or  
 CORPORATION: By checking this box, you certify that you have a current copy of your Articles of Incorporation on file with the Arizona Corporation Commission's Corporations Division:  Arizona Corporation; or  Foreign Corporation.

IV. SELECT ONE THAT APPLIES:

GENERIC/STREAMLINED TARIFF: By checking this box, the Applicant states it intends to provide public pay telephone service in the State of Arizona under the rates, terms, and conditions as set forth in the COPT Generic Tariff, and A.A.C. R14-2-901. et.seq., and hereby concurs in that Tariff. The Applicant understands that requests to provide service under conditions other than those set forth in the COPT Generic Tariff may be approved only by specific order of the Arizona Corporation Commission pursuant to A.A.C. R14-2-901. et. seq.;

or

CUSTOMIZED TARIFF: By checking this box, the Applicant states it intends to provide pay telephone service in the State of Arizona under a Special (non-streamlined) Tariff, A.A.C. R14-2-901. et. seq., and submits with this application its proposed Special (non-streamlined) COPT Tariff for services to be offered and does not concur in the Generic Tariff; or

By checking this box, the Applicant states that it is NOT PROVIDING PUBLIC PAY TELEPHONE SERVICE, and hereby states that it is not a public service corporation, and swears and affirms that it is not offering its pay telephone service to the public and its primary business is not providing public pay telephone service. NOTE: Applicant may be subject to fines or other penalties if it is operating as a Public Service Corporation without a Certificate of Convenience and Necessity.

#### V. NOTICING

By checking this box the Applicant states that it has placed the prescribed notice of the application at each pay telephone location (See instruction sheet: "NOTICE"). Attach ONE copy of a list of the addresses where you provide pay telephone service; OR

By checking this box the applicant indicates it does NOT have any COPTs at this time.

VI. Attach one copy or sample of the customer information placard, which will be located on the pay telephone, that describes the services you offer and the instructions for operation. If you have checked the box to conform to the Generic Tariff, the placard must conform to: Para. III. items; C., D., J., K., and M.; plus Para. IV. C., items 1. through 7. of the Generic Tariff.

#### **Not Applicable to Inmate Phones.**

\_\_\_\_\_  
(Signature of Applicant and Title)

James Brownfield, President

(Type or Print Your Name)

---

#### **DO NOT WRITE IN THIS SPACE STAFF RECOMMENDATIONS**

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By checking this box, the Applicant is requesting a hearing because it objects to the Staff Recommendations or other reasons. The request for a hearing and any objections to these Recommendations must be filed within 20 days from the date of this report. If the request is not made within 20 days, the Commission may decide the matter without a hearing unless a hearing is requested by Staff or an Intervenor.

## ARIZONA CORPORATION COMMISSION

### NOTICE

#### PUBLIC NOTICE OF APPLICATION FOR A CERTIFICATE OF CONVENIENCE AND NECESSITY

Radical System Solutions, Inc., has filed with the Arizona Corporation Commission ("Commission") an application for a Certificate of Convenience and Necessity (ACC&N) to provide Customer Owned Pay Telephone Service in the State of Arizona.

Radical System Solutions, Inc., is required by the Commission to provide this service under the rates, charges, terms, and conditions established by the Commission.

The application is available for inspection during regular business hours at the offices of the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, Arizona, and at:

Radical System Solutions, Inc.  
(Name of Company)

8018 E. Santa Ana Canyon Rd. Suite100#163  
(Address of Company)

Anaheim, CA 92808-1102  
(Address of Company)

You may have the right to intervene in the proceeding, or you may write to the Commission or call and make a statement on your own behalf. If you have any questions about this application or have any objections to its approval, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007 or call locally to (602) 542-4251 or in-state toll free at 1-800-222-7000.

**APPLICATION OF  
RADICAL SYSTEM SOLUTIONS, INC.**

**Exhibit I**

Certificate of Authority  
&  
Articles of Incorporation

**COMMISSIONERS**  
MIKE GLEASON - Chairman  
WILLIAM A. MUNDELL  
JEFF HATCH-MILLER  
KRISTIN K. MAYES  
GARY PIERCE



BRIAN C. MCNEIL  
Executive Director  
LINDA FISHER  
Director, Corporations Division

**ARIZONA CORPORATION COMMISSION**

October 6, 2008

TECHNOLOGIES MANAGEMENT INC  
2600 MAITLAND CENTER PKWY #300  
MAITLAND, FL 32751

RE: RADICAL SYSTEMS SOLUTIONS, INC.  
File Number: F14807864

RECEIVED BY

OCT 09 2008

TECHNOLOGIES  
MANAGEMENT, INC.

We are pleased to notify you that the Application for Authority to transact business or conduct affairs in Arizona for the above-referenced entity HAS BEEN APPROVED.

You must publish a copy of the Application for Authority. The publication must be in a newspaper of general circulation in the county of the known place of business in Arizona for three consecutive publications. A list of acceptable newspapers in each county is enclosed and is also posted on the Commission website. Publication must be completed WITHIN 60 DAYS after October 6, 2008, which is the date the document was approved for filing by the Commission. The corporation may be subject to revocation of authority if it fails to publish. You do not need to file the Affidavit of Publication you will receive from the newspaper.

Corporations are required to file an Annual Report with the Commission. Your Annual Report is due on 10/02/2009, and on the anniversary of that date each subsequent year. You may receive a postcard reminding you to file, but even if you don't, it is your responsibility to file the corporation's Annual Report by the deadline each year. You can visit our website at [www.azcc.gov/divisions/corporations](http://www.azcc.gov/divisions/corporations) to electronically file your annual report. You can also complete the form online, print it out and mail it in, or you can call the Annual Reports section at

Corporations must notify the Commission immediately, in writing, if they change their corporate address, statutory agent, or statutory agent address. Address change orders must be signed by a duly authorized corporate officer. A forwarding order placed with the U.S. Postal Service is not sufficient to change your address with the Commission.

We strongly recommend you periodically monitor your corporation's record with the Commission, which can be viewed at [www.azcc.gov/Divisions/Corporations](http://www.azcc.gov/Divisions/Corporations). If you have questions or need further information please contact us at (602) 542-3026 in Phoenix, (520) 628-6560 in Tucson, or Toll Free (Arizona Residents only) at 1-800-345-5819.

Sincerely,  
Deanna Horn  
Examiner, Corporations Division

CF:07  
REV. 09/2008



DO NOT PUBLISH  
THIS SECTION

OCT 02 2008

APPLICATION FOR AUTHORITY  
TO TRANSACT BUSINESS  
IN ARIZONA

Pursuant to A.R.S. Title 10, Chapter 15 and 38

FILE NO. F-1480 786-4

1. The corporate name must contain a corporate ending which may be "corporation," "association," "company," "limited," "incorporated" or an abbreviation of any of these words. If you are the holder or assignee of a tradename or trademark, attach a Trade Name Certificate. If your name is not available for use in Arizona, you must adopt a fictitious name and provide a resolution adopting the name, which must be executed by the corporation Secretary.

The name of the corporation is: Radical System Solutions, Inc.

A(n) California Corporation  
(State, Province or Country)

We are a foreign corporation applying for authority to transact business in the state of Arizona.

1. The exact name of the foreign corporation is:

Radical System Solutions, Inc.

If the exact name of the foreign corporation is not available for use in this state, then the fictitious name adopted for use by the corporation in Arizona is:

\_\_\_\_\_  
(FN).

2. The name of the state, province or country in which the foreign corporation is incorporated is:

California

3. The foreign corporation was incorporated on the 10th day of October

1992 and the period of its duration is: perpetual

4. The street address of the principal office of the foreign corporation in the state, province or country of its incorporation is:

360 S. Coyote Ln.

Anaheim, CA 92808

3. You must provide the total duration in years for which your corporation was formed to endure. If perpetual succession, so indicate in this section. Do not leave blank, or state not applicable.

5. The statutory agent must provide a street address. If statutory agent has a P.O. Box, then they must also provide a physical street address/location.

5. The name and street address of the statutory agent for the foreign corporation in Arizona is:

National Registered Agents, Inc.

638 North Fifth Avenue

Phoenix, AZ 85003

**DO NOT PUBLISH  
THIS SECTION**

5.b. Indicate to which address the Annual Report should be mailed.

6. If the purpose of your corporation has any limitations please indicate. If not, state no limitations or leave blank.

8. The total number of authorized shares cannot be zero or AN/A. Include authorized, not issued shares in this section.

5.a. The street address of the known place of business of the foreign corporation in Arizona IF DIFFERENT from the street address of the statutory agent is:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5.b. The Annual Report and general correspondence should be mailed to the address specified above in section 4 X or 5a \_\_\_\_\_.

6. The purpose of the corporation is to engage in any and all lawful business in which corporations may engage in the state, province or country under whose law the foreign corporation is incorporated, with the following limitations if any:

\_\_\_\_\_  
\_\_\_\_\_

7. The names and business addresses of the current directors and officers of the foreign corporation are: (Attach additional sheets if necessary.)

Name: James Brownfield President/CEO [title]  
Address: 360 S. Coyote Ln.  
City, State, Zip Anaheim, CA 92808

Name: \_\_\_\_\_ [title]  
Address: \_\_\_\_\_  
City, State, Zip \_\_\_\_\_

Name: \_\_\_\_\_ [title]  
Address: \_\_\_\_\_  
City, State, Zip \_\_\_\_\_

8. The foreign corporation is authorized to issue 1,000,000 shares, itemized as follows: (Attach additional sheets if necessary.)

1,000,000 shares of common [class or series] stock at  
X no par value or par value of \$ \_\_\_\_\_ per share.

\_\_\_\_\_ shares of \_\_\_\_\_ [class or series] stock at  
\_\_\_\_\_ no par value or par value of \$ \_\_\_\_\_ per share.

\_\_\_\_\_ shares of \_\_\_\_\_ [class or series] stock at  
\_\_\_\_\_ no par value or par value of \$ \_\_\_\_\_ per share.

**DO NOT PUBLISH THIS SECTION**

9. The total number of issued shares cannot be N/A.

The Application must be accompanied by the following:  
⊙A Certificate of Disclosure, executed within 30 days of delivery to the Commission by a duly authorized officer

⊙A certified copy of your articles of incorporation, all amendments and mergers (AZ Const. Art. XIV, '8) and a certificate of existence or document of similar import duly authenticated (within 60 days) by the official having custody of corporate records in the state, province or country under whose laws the corporation is incorporated.

The agent must consent to the appointment by executing the consent.

9. The foreign corporation has issued 510,000 shares, itemized as follows:

510,000 shares of common [class or series] stock at  
X no par value or par value of \$ \_\_\_\_\_ per share.

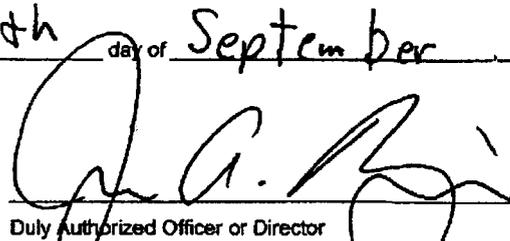
shares of \_\_\_\_\_ [class or series] stock at  
no par value or par value of \$ \_\_\_\_\_ per share.

shares of \_\_\_\_\_ [class or series] stock at  
no par value or par value of \$ \_\_\_\_\_ per share.

10. The character of business the foreign corporation initially intends to conduct in Arizona is:  
Telecommunications Reseller

Dated this 29th day of September, 2008.

Executed by

  
Duly Authorized Officer or Director

James Brownfield, President / CEO

[print name]

[title]

PHONE 714-280-1619

[optional]

FAX \_\_\_\_\_

[optional]

**ACCEPTANCE OF APPOINTMENT BY STATUTORY AGENT**

The undersigned hereby acknowledges and accepts the appointment as statutory agent of this corporation effective this 28th day of August, 2009.

By:   
Signature

Amy Purdy, Assistant Secretary

[Print Name]

**National Registered Agents, Inc.**

[If signing on behalf of a company serving as statutory agent, print company name here]

**PROFIT  
CERTIFICATE OF DISCLOSURE  
Pursuant to A.R.S. §10-202. (D).**

RADICAL SYSTEM SOLUTIONS, INC.  
EXACT CORPORATE NAME

- A. Has any person serving either by election or appointment as officer, director, trustee, incorporator and persons controlling or holding over 10% of the issued and outstanding common shares or 10% of any other proprietary, beneficial or membership interest in the corporation:
1. Been convicted of a felony involving a transaction in securities, consumer fraud or antitrust in any state or federal jurisdiction within the seven-year period immediately preceding the execution of this Certificate?
  2. Been convicted of a felony, the essential elements of which consisted of fraud, misrepresentation, theft by false pretenses, or restraint of trade or monopoly in any state or federal jurisdiction within the seven-year period immediately preceding the execution of this Certificate?
  3. Been or are subject to an injunction, judgment, decree or permanent order of any state or federal court entered within the seven-year period immediately preceding the execution of this Certificate wherein such injunction, judgment, decree or permanent order:
    - (a) Involved the violation of fraud or registration provisions of the securities laws of that jurisdiction?; or
    - (b) Involved the violation of the consumer fraud laws of that jurisdiction?; or
    - (c) Involved the violation of the antitrust or restraint of trade laws of that jurisdiction?

Yes \_\_\_\_\_ No X

B. IF YES, the following information MUST be attached:

- |   |  |
|---|--|
| 1. Full name, prior name(s) and aliases, if used.           | 6. Social Security number.   |
| 2. Full birth name.   | 7. The nature and description of each conviction or judicial action, date and location, the court and public agency involved and file or cause number of case. |
| 3. Present home address.                                    |  |
| 4. Prior addresses (for immediate preceding 7-year period). |  |
| 5. Date and location of birth.                              |  |

- C. Has any person serving as an officer, director, trustee, incorporator or holder of over twenty per cent of the issued and outstanding common shares or twenty per cent of any other proprietary, beneficial or membership interest in the corporation served in any such capacity or held a twenty per cent interest in any other corporation in any jurisdiction on the bankruptcy, receivership or charter revocation of the other corporation?

Yes \_\_\_\_\_ No X

IF YOUR ANSWER TO THE ABOVE QUESTION IS "YES", YOU MUST ATTACH THE FOLLOWING INFORMATION FOR EACH CORPORATION:

- |   |   |
|---|---|
| 1. Name and address of the corporation.                               | 3. State(s) in which the corporation:<br>(a) Was incorporated. (b) Has transacted business. |
| 2. Full name (including aliases) and address of each person involved. | 4. Dates of corporate operation.  |
|   | 5. Date and case number of Bankruptcy or date of revocation/administrative dissolution.     |

D. The fiscal year end adopted by the corporation is Dec. 31

Under penalties of law, the undersigned incorporator(s)/officer(s) declare(s) that I(we) have examined this Certificate, including any attachments, and to the best of my(our) knowledge and belief it is true, correct and complete, and hereby declare as indicated above. THE SIGNATURE(S) MUST BE DATED WITHIN THIRTY (30) DAYS OF THE DELIVERY DATE.

BY [Signature] BY \_\_\_\_\_

PRINT NAME JAMES BROWNFIELD PRINT NAME \_\_\_\_\_

TITLE PRES/VP/SEC/TREAS DATE 9/27/08 TITLE \_\_\_\_\_ DATE \_\_\_\_\_

**DOMESTIC CORPORATIONS:** ALL INCORPORATORS MUST SIGN THE INITIAL CERTIFICATE OF DISCLOSURE. If within sixty days, any person becomes an officer, director, trustee or person controlling or holding over 10% of the issued and outstanding shares or 10% of any other proprietary, beneficial, or membership interest in the corporation and the person was not included in this disclosure, the corporation must file an AMENDED certificate signed by at least one duly authorized officer of the corporation.

**FOREIGN CORPORATIONS:** MUST BE SIGNED BY AT LEAST ONE DULY AUTHORIZED OFFICER OF THE CORPORATION.

CF: 0022 - Business Corporations  
Rev: 10/2006

Arizona Corporation Commission  
Corporations Division

RECEIVED SEP 30 2008

1713561

ENDORSED  
FILED

in the office of the Secretary of State  
of the State of California

ARTICLES OF INCORPORATION  
OF  
RADICAL SYSTEM SOLUTIONS INC.

OCT 1 1992

I

MARCH FONG EU, Secretary of State

The name of this corporation is RADICAL SYSTEM SOLUTIONS INC.

II

The purpose of this corporation is to engage in any lawful act or activity for which a corporation may be organized under the General Corporation Law of California other than the banking business, the trust company business, or the practice of a profession permitted to be incorporated by the California Corporation Code.

III

The name and address in the State of California of this corporation's initial agent for service of process is:

James A. Brownfield  
1768 Blue Ridge Drive  
Pomona, CA 91766-4110

IV

This corporation is authorized to issue only one class of shares, which shall be designated "common" shares. The total number of shares that may be issued is 1,000,000.

V

The liability of the Directors of the Corporation for monetary damages shall be eliminated to the fullest extent permissible under California law.

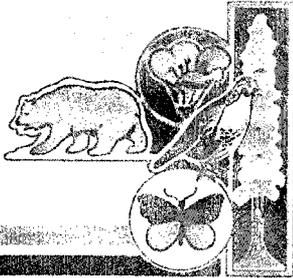
VI

The Corporation is authorized to provide indemnification of agents (as defined in Corporations Code, Section 317) for breach of duty to the Corporation and its stockholders through bylaw provisions or through agreements with the agents, or both, in excess of the indemnification otherwise permitted by Section 317 of the Corporations Code, subject to the limits of such excess indemnification set forth in Section 204 of the Corporations Code.

Dated: September 30, 1992.

  
PETER F. MUSIELSKI, ESQ.  
Initial Incorporator

1713561



State  
of  
California  
OFFICE OF THE SECRETARY OF STATE

CORPORATION DIVISION

I, *MARCH FONG EU*, Secretary of State of the State of California, hereby certify:

That the annexed transcript has been compared with the corporate record on file in this office, of which it purports to be a copy, and that same is full, true and correct.

IN WITNESS WHEREOF, I execute  
this certificate and affix the Great  
Seal of the State of California this

001 7 1992



*March Fong Eu*

Secretary of State

**APPLICATION OF  
RADICAL SYSTEM SOLUTIONS, INC.**

**Exhibit II**

Proposed Tariff

CUSTOMER OWNED PAY TELEPHONE (COPT)  
TELECOMMUNICATIONS TARIFF  
OF  
RADICAL SYSTEM SOLUTIONS, LLC

Toll Free Customer Service Number:  
The Applicant is currently non operational however a toll free number has been applied for

This tariff contains the descriptions, regulations, and rates applicable to the provision of interexchange telecommunications, by Radical System Solutions, LLC ("Radical") within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

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Issued: December 04, 2008  
By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

Effective:

AZn0800

**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	
Title	Original	*	26	Original	*
1	Original	*	27	Original	*
2	Original	*	28	Original	*
3	Original	*			
4	Original	*			
5	Original	*			
6	Original	*			
7	Original	*			
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original				

\* - indicates those pages included with this filing.

Issued: December 04, 2008

Effective:

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

AZn0800

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Section 4 - Minimum and Maximum Rates	22
Section 5- Current Rates	25

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Issued: December 04, 2008

Effective:

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

AZn0800

**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision automated operator services by Radical System Solutions, LLC for use by inmates in correctional institutions within the State of Arizona subject to the jurisdiction of the Arizona Corporation Commission.

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Issued: December 04, 2008

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

Effective:

AZn0800

**EXPLANATION OF SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rule or condition which may affect rates or charges.
- (D) - To signify discontinued or deleted material, including a listing, rate, rule or condition.
- (I) - To signify an increase in rates or charges.
- (M) - To signify material relocated from or to another part of this Tariff with no change in text, rate, rule or condition.
- (N) - To signify new material, including a listing, rate, rule or condition.
- (R) - To signify a reduction in rates or charges.
- (T) - To signify a change in the wording of the text, but no change in rate, rule or condition.

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Issued: December 04, 2008

Effective:

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

AZn0800

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**TARIFF FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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Issued: December 04, 2008

Effective:

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

AZn0800

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the location to the Company's switching center or designated point of presence.

**Automated Collect Call** - Calls billed to the called party that are completed through an automated call processing system. The automated system prompts the call originator and called party. The called party must accept charges for the call and is responsible for payment.

**Company** - Used throughout this tariff refers to Radical System Solutions, LLC, unless otherwise clearly indicated by the context.

**Customer or End User** - The person, firm, corporation or other entity which uses the Company's service and is responsible for payment of charges and compliance with the Company's tariff.

**Commission** - The Arizona Corporation Commission.

**Correctional or Confinement Institutions** - Used throughout this tariff to refer to any type of confinement facility, including prisons, jails, work farms, detention centers or other facilities used for penalty or confinement purposes.

**Inmates** - The jailed or confined population of correctional or confinement institutions.

**Subscriber** - The correctional institution which orders or uses the Company's service. The Subscriber enters into an agreement with the Company for the provision of automated operator assisted telecommunications services for use by inmates.

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Issued: December 04, 2008

By:

James Brownfield, President  
8018 E. Santa Ana Canyon Rd. Suite 100#163  
Anaheim, CA 92808-1102

Effective:

AZn0800

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Radical System Solutions, LLC**

The Company's services and facilities are furnished for communications originating at correctional or confinement institutions within the state of Arizona. The terms of this tariff apply to intrastate calls.

The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Subscriber's location to the Company services.

The Company's services and facilities are available twenty-four hours per day, seven days per week subject to restrictions imposed by the administration of the Correctional Institution.

**2.2 Limitations**

**2.2.1** The Company provides calling services to inmates of confinement/correctional institutions.

**2.2.2** Service is offered subject to the availability of the necessary facilities or equipment, and subject to the provisions of this tariff.

**2.2.3** The Company reserves the right to suspend service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

**2.2.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

**2.2.5** Service may otherwise be limited at the request of the Institution's administration or by rules of the Commission to decrease fraud and maintain security and control over the inmate population.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited, limited to the provisions of this tariff.

**2.4 Liabilities of the Company**

**2.4.1** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity) transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

**2.4.2** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer, End User and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer, End User or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company, (Cont'd.)**

**2.4.3** The Company shall not be liable for any defacement of or damages to the premises of a Subscriber or Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

**2.4.4** Except when a court of competent jurisdiction finds that gross negligence, willful neglect, or willful misconduct on the Company's part has been a contributing factor, the liability of the Company for any claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity) or transmission provided under this tariff shall not exceed an amount equivalent to the pro rata charge to the Customer or Subscriber for the period of service or facility usage during which such interruption, delay, error, omission or defect occurs.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Advance Payments**

For services provided to inmates of confinement facilities, the Company may require an advanced payment from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's credit worthiness. The Customer may exceed this predetermined credit amount by making an advanced payment to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Taxes and Fees**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.6.1 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

	<u>Minimum</u>	<u>Maximum</u>
Rate Per Call:	\$0.00	\$0.75

**2.6.2 Arizona Universal Service Fund**

The Company will assess a fee to support universal service in Arizona. The fee will be determined by the AUSF Administrator, and is subject to change upon order of the Commission.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Payment for Service**

**2.7.1 Payment for Service**

The Customer is responsible for payment of all charges for services furnished to the Customer. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

**2.7.2 Disputed Charges**

For charges billed through the Customer's local exchange carrier, notice from the Customer of disputed charges must be received by the Company within ninety (90) days after the date of the bill is issued. Otherwise, all charges will be considered correct and binding on the Customer.

The Company will promptly investigate and advise all billed parties as to its findings concerning disputed charges. Adjustments to billed charges shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission at the following address:

Arizona Corporation Commission  
Consumer Service Section  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Payment for Service, (Cont'd.)**

**2.7.3 Validation of Credit**

The Company reserves the right to validate the creditworthiness of Customers through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Refusal or Discontinuance by Company**

**2.8.1** The Company may refuse or suspend service to the Customer or Subscriber for any of the following reasons:

- A. For failure of the Customer to pay a bill for service when due.
- B. For Customer's or Subscriber's violation of any of the Company's rules on file with the Commission.
- C. For failure of the Subscriber to provide the Company reasonable access to its equipment and property.
- D. For Subscriber's breach of the contract for service between the Company and the Subscriber.
- E. For a failure of the Subscriber to furnish such service, equipment, and/or rights-of-way necessary to serve said Subscriber as shall have been specified by the Company as a condition of obtaining service.
- F. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

**2.10 Call Restrictions**

Calling capabilities may be restricted by the administration of the Correctional or Confinement Institutions. The following types of calls will be blocked: directory assistance, 0-, 700, 800, 900, 976, 950, 10XXX, 1+ sent paid, third number billed, credit card and local direct. The Institution may block calls to specific telephone numbers and may limit calling service to pre-approved telephone numbers only. Call duration may be limited by the Institution.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

Service is offered to inmates of correctional or confinement facilities for outward-only calling. For Collect calls, billing information will be validated.

**3.2 Timing of Calls**

- 3.2.1** Long distance usage charges are based on the actual usage of the Company's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.
- 3.2.2** Chargeable time for a call ends upon disconnection by either party.
- 3.2.3** The minimum call duration and initial period for billing purposes is one minute.
- 3.2.4** Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.
- 3.2.5** No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. The Company will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.3 Institutional Automated Collect Operator Service**

The Company provides Institutional Automated Collect Operator Service to inmates of Correctional Institutions. Service may be limited by the administrators of the Institutions as to availability, call duration or calling scope. The Called Party must actively accept charges for the call.

Institutional Automated Collect Operator Service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by pressing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by the Company's system.

Use of the automated collect calling service is subject to the rules and regulations of the Commission and the Institution's administrative restrictions.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.4 Prepaid Institutional Calling Services****3.4.1 General**

The Company Prepaid Institutional Calling Services provide alternative payment arrangements for inmates in Confinement Institutions. This service is designed to offer a calling alternative for the following circumstances:

- A. Called parties who utilize the services of local exchange carriers that do not offer third party billing of collect calls; and
- B. Called parties whose credit history is inadequate to receive collect calls; and
- C. Inmates who wish to utilize their commissary funds for call placement; and
- D. Called parties who wish to budget their monthly expense for collect calls.

Prepaid Institutional Calling Services are not subject to the Deposit and Advance Payment provisions found in Section 2.

Two options are available with Prepaid Institutional Calling Services. The first option, the Debit Card/Debit Account, allows the inmate (via the Institution personnel) to set up his/her own account/card at the Confinement Institution; the second option, Prepaid Collect Service, allows the Called Party who receives collect calls from inmates to set up his/her own prepaid account.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.4 Prepaid Institutional Calling Services, (Cont'd.)****3.4.1 General, (Cont'd.)****A. Option A: Debit Card or Debit Account**

With a Debit Card or Debit Account, the each inmate has the option to transfer funds from his/her commissary account to purchase a debit card or have calls paid for directly out of the inmate's commissary account. This is accomplished by facility personnel or through a direct interface between the commissary system and the inmate phone system. This account is associated with the inmate's Personal Identification Number (PIN.) When the inmate places a call, he/she has the option of calling collect or debit. Once debit is selected, the inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Available balances in the Debit Card or Debit Account is refundable. Debit Account balances are refunded automatically when the Commissary account is closed. The Available Usage Balance expires six months from the date the last call is made on the account or card. No refunds of unused balances will be issued after the expiration date.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.4 Prepaid Institutional Calling Services, (Cont'd.)****3.4.1 General, (Cont'd.)****B. Option B: Prepaid Collect Service**

Prepaid Collect Service is available for those parties (Customers) who receive collect calls from inmates in Confinement Institutions. A prepaid account is set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call is made on the Debit or Prepaid account. No refunds of unused balances will be issued after the expiration date.

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

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**SECTION 4 - MINIMUM AND MAXIMUM RATES**

**4.1 General**

Each Customer is charged individually for each call placed through the Company.

Customers are billed based on their use of Radical System Solutions, LLC service. No fixed monthly recurring charges apply.

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## SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

## 4.2 Institutional Collect Service Rates

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the Company network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

## 4.2.1 Institutional Collect-Only Rates

## A. Local Rates and Charges

A per call rate and a per call automated collect call service charge apply to local calls.

	<u>Minimum</u>	<u>Maximum</u>
<b>1. Local Usage Charge</b>		
Rate Per Call:	\$0.00	\$1.00
<b>2. Local Per Call Service Charges</b>		
Operator Charge:	\$1.95	\$3.00

## B. IntraLATA Rates and Charges

A per call service charge applies to all completed calls.

	<u>Minimum</u>	<u>Maximum</u>
<b>1. IntraLATA Usage Charge</b>		
Rate Per Minute:	\$0.20	\$0.58
<b>2. IntraLATA Per Call Service Charges</b>		
Operator Charge:	\$1.45	\$4.00

## C. InterLATA Rates and Charges

A per call service charge applies to all completed calls.

	<u>Minimum</u>	<u>Maximum</u>
<b>1. InterLATA Usage Charge</b>		
Rate Per Minute:	\$0.25	\$0.58
<b>2. InterLATA Per Call Service Charges</b>		
Operator Charge:	\$3.00	\$4.00

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**SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)**

**4.3 Prepaid Institutional Calling Services**

**4.3.1 Prepaid Collect**

<b>1. Prepaid Collect Local Calls</b>		
	<u>Minimum</u>	<u>Maximum</u>
<b>Local Usage</b>		
Rate Per Call:	\$0.00	\$1.00
<b>Local Per Call Service Charges</b>		
Operator Charge:	\$1.00	\$3.00
<b>2. Prepaid Collect IntraLATA Calls</b>		
	<u>Minimum</u>	<u>Maximum</u>
<b>IntraLATA Usage</b>		
Rate Per Minute:	\$0.20	\$0.60
<b>IntraLATA Per Call Service Charges</b>		
Operator Charge:	\$1.35	\$4.00
<b>3. Prepaid Collect InterLATA Calls</b>		
	<u>Minimum</u>	<u>Maximum</u>
<b>InterLATA Usage</b>		
Rate Per Minute:	\$0.20	\$0.60
<b>InterLATA Per Call Service Charges</b>		
Operator Charge:	\$2.50	\$4.00

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**SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)**

**4.3 Prepaid Institutional Calling Services, (Cont'd.)**

**4.3.2 Prepaid Debit**

**A. Prepaid Debit Local Calls**

	<u>Minimum</u>	<u>Maximum</u>
<b>Local Usage</b>		
Rate Per Minute:	\$0.10	\$1.00
<b>Local Per Call Service Charges</b>		
Operator Charge:	\$0.25	\$1.50

**B. Prepaid Debit IntraLATA Calls**

	<u>Minimum</u>	<u>Maximum</u>
<b>IntraLATA Usage</b>		
Rate Per Minute:	\$0.10	\$1.00
<b>IntraLATA Per Call Service Charges</b>		
Operator Charge:	\$0.25	\$1.50

**C. Prepaid Debit InterLATA Calls**

	<u>Minimum</u>	<u>Maximum</u>
<b>InterLATA Usage</b>		
Rate Per Minute:	\$0.10	\$1.00
<b>InterLATA Per Call Service Charges</b>		
Operator Charge:	\$0.25	\$1.50

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**SECTION 5 - CURRENT RATES**

**5.1 Public Telephone Surcharge**

Rate Per Call: \$0.50

**5.2 Institutional Collect Service Rates**

**Local Rates and Charges**

Local Usage Charge Rate Per Call: \$0.50

Local Operator Charge Per Call: \$1.95

**IntraLATA Rates and Charges**

IntraLATA Usage Charge Rate Per Minute: \$0.30

IntraLATA Per Call Service Charges Operator Charge: \$3.00

**InterLATA Rates and Charges**

InterLATA Usage Charge Rate Per Minute: \$0.30

InterLATA Per Call Service Charges Operator Charge: \$3.00

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**SECTION 5 - CURRENT RATES, (CONT'D.)**

**5.3 Prepaid Institutional Calling Services**

**5.3.1 Prepaid Collect**

**A. Prepaid Collect Local Calls**

**Local Usage**

Rate Per Call: \$0.00

**Local Per Call Service Charges**

Operator Charge: \$2.20

**B. Prepaid Collect IntraLATA Calls**

**IntraLATA Usage**

Rate Per Minute: \$0.27

**IntraLATA Per Call Service Charges**

Operator Charge: \$2.70

**C. Prepaid Collect InterLATA Calls**

**InterLATA Usage**

Rate Per Minute: \$0.27

**IntraLATA Per Call Service Charges**

Operator Charge: \$2.70

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**SECTION 5 - CURRENT RATES, (CONT'D.)**

**5.3 Prepaid Institutional Calling Services, (Cont'd.)**

**5.3.2 Prepaid Debit**

**A. Prepaid Debit Local Calls**

**Local Usage**

Rate Per Minute: \$0.50

**Local Per Call Service Charges**

Operator Charge: \$0.50

**B. Prepaid Debit IntraLATA Calls**

**IntraLATA Usage**

Rate Per Minute: \$0.50

**IntraLATA Per Call Service Charges**

Operator Charge: \$0.50

**C. Prepaid Debit InterLATA Calls**

**InterLATA Usage**

Rate Per Minute: \$0.50

**InterLATA Per Call Service Charges**

Operator Charge: \$0.50

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