

E. 01575A-08-0328



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

47  
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Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73613

Date: 12/3/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Ken

Vivian

Account Name: Ken Vivian

Home: [REDACTED]

Street: [REDACTED]

Work:

City: McNeal

CBR:

State: AZ Zip: 85617

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/2 DOCKET NO. E-01575A-08-0328  
KEN E VIVIAN

Arizona Corporation Commission  
**DOCKETED**

DEC - 4 2008

November 24 2008  
ARIZONA Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

DOCKETED BY *MM*

Dear Commissioners,

I recently received my utility bill from Sulphur Springs Valley Electric Co. It included an amount of \$22 for "Wholesale Adjustment Factor". The month before, it was \$18 and the previous month it was \$15. I cook by gas and my water is heated by gas but my electric is two to three times higher here than it was in Tempe, where I had a total electric home with 220 volts for AJC and water

I called S.S.V.E.C. about this and their answer was, "The Corporation Commission lets us do that to defer some costs of developing power for our customers."

How in the world can you elected people allow this poorly managed company to continue to show a good profit by relying on you to give them an ok for anything they ask for. That must stop as they laugh all the way to the bank because of you.

I am retired and on Social Security and it hurts every time I have to open one of the ugly envelopes from the most hated company in the world.

Very truly yours,

Ken F. Vivian  
\*End of Complaint\*

2008 DEC - 4 P 12:29  
AZ CORP COMMISSION  
DOCKET CONTROL

Utilities' Response:

RECEIVED

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Spoke with customer and advised comments will be docketed and made a part of the record.

Same letter was sent as an Inquiry through No. 73432 to the company and responded to by the company.  
\*End of Comments\*

**Date Completed: 12/3/2008**

**Opinion No. 2008 - 73613**

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