

W 02113A-07-0551



0000090852

ORIGINAL

ARIZONA CORPORATION COMMIS:
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73297

Date: 11/24/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: J.C. Last: Naso

Account Name: J.C. Naso

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission
DOCKETED

W 02113A-07-0551

NOV 24 2008

From: joseph naso [mailto:[REDACTED]]
Sent: Monday, November 24, 2008 9:43 AM
To: Bradley Morton
Subject: Chaparral City Water Rate Increase

DOCKETED BY [Signature]

Gentlemen:

Please accept this in opposition to the huge rate increase proposed by the subject company for Fountain Hills residents. The improvements and proposed improvements cited by the company justifying the increase are very noble indeed. However, this country, including the residents of this community are having difficult times keeping up with current expenses let alone the suggested 40% rate increase. A rate increase may be warranted however, it should be in the context of the current financial enviroment. Thank you.

J.C. Naso
Fountain Hills,Az

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Investigator's Comments and Disposition:

2008 NOV 24 P 4: 07

From: Bradley Morton
Sent: Monday, November 24, 2008 12:42 PM
To: [REDACTED]
Subject: RE: Chaparral City Water Rate Increase

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

J.C. Naso

[This is to acknowledge receipt of your opinion regarding the Chaparral City Water Company increase. It will be docketed and Commissioners will be made aware of your opinion.

Regards,

Brad Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 11/24/2008

Opinion No. 2008 - 73297

W 02113A-07-0551

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73233

Date: 11/24/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bob Last: Neil

Account Name: Bob Neil

Home: (48) 000-0000

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Bob Neil [mailto:[REDACTED]]
Sent: Monday, November 24, 2008 7:55 AM
To: Bradley Morton
Subject: Chapparal water company rates.

I disagree with the increase in water rates, if I increased my rates by 40+% in one year I would have no customers but we are a captive group arent we? W02113A-07-0551

Regards, Bob neil
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, November 24, 2008 8:25 AM
[REDACTED]
Subject: RE: Chapparal water company rates.

Mr. Neil,

This is to confirm receipt of your opinion regarding Chaparral City Water Company's rate case. It will be docketed and Commissioners will be made aware of your opinion.

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Regards,

Bradley Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 11/24/2008

Opinion No. 2008 - 73233

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 73305

Date: 11/24/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Marc

Telep

Account Name:

East West Home Loan Co.

Home: (480) 000-0000

Street:

n/a

Work: [REDACTED]

City:

n/a

CBR:

State:

AZ

Zip: 00000

is:

Utility Company.

Chaparral City Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No W-02113A-07-0551

From: m telep [REDACTED]

Sent: Monday, November 24, 2008 9:43 AM

To: Bradley Morton

Subject:

I don't want the chaparral city water increase. Enough is enough with hitting the working people so hard right now. Wait till times get better. They need to find other solutions.

Marc Telep

East West Home Loan Corp.

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called customer and left voicemail confirming receipt and docketing of his opinion.

End of Comments

Date Completed: 11/24/2008

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

© 2008 - 73305

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]