

W-20459A-08-0167



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73225

Date: 11/21/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Ralph & Mary Mae Last: Bryan

Account Name: Ralph & Mary Mae Bryan

Home: [REDACTED]

Street: 1 [REDACTED]

Work:

City: Youngtown

CBR:

State: AZ Zip: 85363

is:

Utility Company: Utility Systems, LLC

Division: Christopher Creek Haven Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION IN FAVOR OF RATE CASE ITEM:

RE: Docket No. W-20459A-08-0167

11-18-08

Ralph & Mary Mae Bryan
[REDACTED]
Youngtown, AZ 85363-1434

We own two lots at Christopher Creek and fell that an increase for the CC Haven Water Co. would be appropriate for this year to keep us with repairs and a new storage tank and service.

Sincerely
Ralph & Mary Bryan
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

CORRESPONDENCE MAILED TO CUSTOMER

November 21, 2008

Ralph & Mary Mae Bryan
[REDACTED]
Youngtown, AZ 85363-1434

Arizona Corporation Commission

DOCKETED

NOV 21 2008

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 NOV 25 P 12:13

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RE: UTILITY SYSTEMS, LLC DBA CHRISTOPHER CREEK HAVEN WATER

Dear Ralph & Mary Mae Bryan:

Your letter regarding the Utility Systems, LLC dba Christopher Creek Haven Water ("Christopher Creek Haven water") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Christopher Creek Haven Water application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 11/21/2008

Opinion No. 2008 - 73225
