

W-02113A-07-0551



ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73101 Date: 11/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Dennis Fox

Account Name: Dennis Fox Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Fountain Hills

CBR: [REDACTED]

State: AZ Zip: 85268

is: E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/17 *****Docket No. W-02113A-07-0551*****

11/10/08

Dennis M. Fox
[REDACTED]
Fountain Hills

Phone: [REDACTED]
Email: [REDACTED]

Docket you wish to comment on: Water
Case or Utility Name: Chaparral City Water Company
Docket Number: W-02113A-07-0551
Position on Docket: Con

RECEIVED
2008 NOV 20 P 3:30
OFFICE OF THE CLERK
ARIZONA CORPORATION COMMISSION

Gentlemen

I don't have a problem w/ increases. I know it's inevitable. I do think that 30% is quite excessive, especially for a part time resident as myself.

Thank you
DM Fox
End of Complaint

Arizona Corporation Commission
DOCKETED

Utilities' Response:

FORWARDED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

11/18

Called customer. Advised his comments would be made a part of the record.

End of Comments

Date Completed: 11/18/2008

Opinion No. 2008 - 73101

W-02113A-07-0551

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73106 Date: 11/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gordon & Mayellen Last: Sadler

Account Name: Gordon & Mayellen Sadler Home: [REDACTED]

Street: [REDACTED] Work:

City: Fountain Hills CBR:

State: AZ Zip: 85268 is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

11/17 DOCKET NO. W-02113A-07-0551

11/12/08

Gordon & Mayellen Sadler

[REDACTED]
FH 85268

Phone [REDACTED]

Docket you wish to comment on: Water
Case or Utility Name: Chaparral City Water Company
Docket Number: W-02113A-07-0551
Position on Docket: Con

We are of the opinion that the proposed 30% rate increase is unfair and unreasonable with the present economic slump. We, as a home owner cannot continue to absorb all of the cost increases levied upon us.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/18
Called customer. Advised comments would be docketed and made available to Commissioners.
End of Comments

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Date Completed: 11/18/2008

Opinion No. 2008 - 73106

W. 02113A-07-0551

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73119

Date: 11/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Harold Last: Bigelow

Account Name: Harold Bigelow

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/18 *****Docket No.

Mr. Bigelow is opposed to the proposed rate increase. He believes water is being unnecessarily wasted by the company and an increase is not warranted.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer his opinions would be docketed and made a part of the case.

End of Comments

Date Completed: 11/19/2008

Opinion No. 2008 - 73119

W. 02113A-07-0551

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73173 Date: 11/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Thomas E. **Last:** Sherrin

Account Name: Thomas E. Sherrin **Home:** [REDACTED]

Street: [REDACTED] **Work:** [REDACTED]

City: Fountain Hills **CBR:** [REDACTED]

State: AZ **Zip:** 85268 **is:** E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

I received the following ACC Public Comment Form dated 11-10-08 regarding Chaparral City Water Company, Docket No. W-02113A-07-0551.

Thus rate increase is unfair and unjust. The company has provided no complete financial data to support the size of this requested increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and left voice mail message @ 3:00pm. I provided my name and toll free tel # and acknowledged his ACC Public Form dated 11-10-08 and expressed thanks for taking the time to express his OPINION in this matter. I advised his opinion would be noted as a permanent record in this rate case and would be considered before a decision is rendered in this matter.

I e-mailed this OPINION to Trish Meeter @ ACC Phx Office to have this docketed toward the Chaparral City Water Company, Docket No. W-02113A-07-0551. File closed.

End of Comments

Date Completed: 11/19/2008

Opinion No. 2008 - 73173