

W-01303A-08-0227
SW-01303A-08-0227



0000090701

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 73161

Date: 11/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Marilyn Last: Etcheverry

Account Name: Marilyn Etcheverry

Home:

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****PARADISE VALLEY WATER DISTRICT*****

11/16/2008

Marilyn Etcheverry

Scottsdale,

Phone:
Email:

Docket you wish to comment on: AZ Corporation Commission-Paradise Valley Water District
Case or Utility Name: Arizona American Water
Docket Number: W-01303A-08-0227
Position on Docket: Con

I vote no on a rate increase for Arizona American Water. They have not operated in good faith and communicated in a timely manner regarding contamination on more than one occasion. We cannot trust that they operate in good faith moving forward. Given a choice, we would have a different provider altogether.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

NOV 20 2008

DOCKETED BY

RECEIVED
NOV 20 10 12 27

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 73160 Date: 11/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Barbara Broderick

Account Name: Barbara Broderick

Home:

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ **Zip:**

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****PARADISE VALLEY WATER DISTRICT*****

11/16/2008

Barbara Broderick

Scottsdale, AZ 85250

Phone:

Email:

Docket you wish to comment on: AZ Corporation Commission-Paradise Valley Water District

Case or Utility Name: Arizona American Water

Docket Number: W-01303A-08-0227

Position on Docket: Con

I am totally opposed to a rate increase for Arizona American Water. They have not provided good service in the past and there is no reason to believe that they will in the future, rate increase or not.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 - 73172

Date: 11/19/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Aileen J. Last: Fisher

Account Name: Aileen J. Fisher

Home:

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****Sun City West Water
District*****

Received the following ACC Public Comment Form dated 11-11-08:

Ever since this company came to our community, they have concentrated on rate increases. A rate increase of this size is way out of line. We are senior citizens on fixed incomes, with many of us being widows. Please do not allow this increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and provided my name and toll free tel #, acknowledged her ACC Public Form dated 11-11-08 and expressed thanks for taking the time to express her OPINION in this matter. I advised her opinion would be noted as a permanent record in this rate case and would be considered before a decision is rendered in this matter.

I e-mailed this OPINION to Carmen Madrid @ ACC Phx Office to have this docketed towards the Sun City West Water District of Az American Water, Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227. File closed.

End of Comments

Date Completed: 11/19/2008

