

W - 01303A-08-0227
SW - 01303A-08-0227



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ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

2008 NOV 19 P 3:54

Opinion No. 2008 73016

Date: 11/13/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: P. J.

Bock

Account Name: P. J. Bock

Home: (

Street:

Work: (000) 000-0000

City: Fort Mohave

CBR:

State: AZ Zip:

is:

Utility Company: Arizona - American Water Company

Division: Water

Arizona Corporation Commission

Contact Name:

DOCKETED

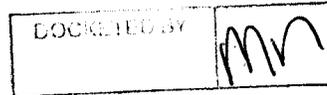
Contact Phone:

Nature of Complaint:

NOV 13 2008

Received the following correspondence:

Arizona Corporation Commission
Request # SW-01303A-08-0227



This letter is in reply to the exorbitant request for a rate increase. I was at the meeting at El Rio about this increase along with many of my neighbors. We are all fed up with all our utilities going up, up, up. When our electric, gas or water goes up we can sit in a hot house to save electricity, not cook or heat to save gas, and let plants & lawn die by cutting water consumption but when it is a flat increase for sewer that is unacceptable. I moved from Calif and my water was 1/3 of my water here and I had one and a half bigger home & was raising a family, and it includes sewer. When we are on a fixed budget and anything goes up, and our retirement does not, it really hurts, Arizona American Water is asking for over 80% and people will be eating less and cutting back on everything. This is so unfair where do we cut back for sewer? What happens if the people just do not pay the bill? Arizona American Water increased my bill from 39.95 to 49.95 that was bad enough and only a little over a year and a half. Now Jeffry Stuck is sticking us with almost double our bill. This looks to me as padding pockets for people who are already making enough. There needs to be an end to all this greedy ness. It's time to ask other states how it does it. Because they do not charge these exorbitant charges. Get a bond for something. Please do not grant this increase

Paula Bock

cc Arizona Residential Utilities Consumer office.
End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

11/19-

I called and spoke with customer regarding her Opinion she mailed us. I acknowledged we received her letter and told her that it would both be entered into the database for the record and would be docketed so that the Commissioners would have an opportunity to read her comments before rendering their decision. Customer appreciated the call from the ACC. FILE CLOSED.

E-mailed Carmen Madrid @ ACC's Phoenix Office to have this OPINION docketed towards Docket No. W-01303A-08-0227 SW 01303A-08-0227 FT MOHAVE. CLOSED.
End of Comments

Date Completed: 11/19/2008

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