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BEFORE THE ARIZONA CORPORATION COMMISSION

RECEIVED

2 COMMISSIONERS

- 3 MIKE GLEASON - Chairman
- 4 WILLIAM A. MUNDELL
- 5 JEFF HATCH-MILLER
- 6 KRISTIN K. MAYES
- 7 GARY PIERCE

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AZ CORP COMMISSION  
DOCKET CONTROL

7 IN THE MATTER OF THE APPLICATION OF  
 8 ARIZONA-AMERICAN WATER COMPANY,  
 9 AN ARIZONA CORPORATION, FOR A  
 10 DETERMINATION OF THE CURRENT FAIR  
 11 VALUE OF ITS UTILITY PLANT AND  
 12 PROPERTY AND FOR INCREASES IN ITS  
 13 RATES AND CHARGES BASED THEREON  
 14 FOR UTILITY SERVICE BY ITS AGUA FRIA  
 15 WATER DISTRICT, HAVASU WATER  
 16 DISTRICT, MOHAVE WATER DISTRICT,  
 17 PARADISE VALLEY WATER DISTRICT,  
 18 SUN CITY WEST WATER DISTRICT AND  
 19 TUBAC WATER DISTRICT.

DOCKET NO. W-01303A-08-0227

Arizona Corporation Commission  
**DOCKETED**

NOV 18 2008

DOCKETED BY	
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14 IN THE MATTER OF THE APPLICATION OF  
 15 ARIZONA-AMERICAN WATER COMPANY,  
 16 AN ARIZONA CORPORATION, FOR A  
 17 DETERMINATION OF THE CURRENT FAIR  
 18 VALUE OF ITS UTILITY PLANT AND  
 19 PROPERTY AND FOR INCREASES IN ITS  
 20 RATES AND CHARGES BASED THEREON  
 21 FOR UTILITY SERVICE BY ITS MOHAVE  
 22 WASTEWATER DISTRICT.

DOCKET NO. SW-01303A-08-0227

**PROCEDURAL ORDER**

19 **BY THE COMMISSION:**

20 On May 2, 2008, Arizona-American Water Company ("Arizona-American" or "Company")  
 21 filed an application for a rate increase and on June 20, 2008, filed the above-captioned Revised  
 22 Application with the Arizona Corporation Commission ("Commission").

23 On July 29, 2008, a Rate Case Procedural Order was issued to govern the preparation and  
 24 conduct of this proceeding, setting a hearing date of February 23, 2008.

25 On August 8, 2008, a second Rate Case Procedural Order was issued, correcting the  
 26 procedural schedule and accordingly resetting the hearing date in this matter to March 16, 2008.

27 On August 25, 2008, a Procedural Order was issued continuing the hearing in this matter to  
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1 commence on March 19, 2009, and amending the procedural schedule accordingly.

2 On November 5, 2008, a Motion to Intervene was filed. The first page of the November 5,  
3 2008, Motion to Intervene is signed by Nicholas Wright. The second page includes a header as  
4 follows:

5 "Letter of Intervention to Ariz. Corporation Commission SW-01303A-08-227  
6 Petition against rate change of Arizona American Water Co.

7 Name Address City Zip Phone #"

8 Twenty-one names, phone numbers and Ft. Mohave, Arizona addresses are written on printed  
9 lines beneath the header. The listed names are as follows: Nicholas Wright, Raymond Goldy, Lance  
10 Ryerson, Patricia Elliott, Boyd Taylor, Keith Doner, Hallie McGraw, Rebecca M. Szimhardt, Wilma  
11 E. Miller, Joe M. Souza, Steven D. Colburn, Shanni Ramsay, Dennis Behmer, Ann Robinett, Betty  
12 Newland, Don Grubbs, Liz Grubbs, Mike Kleman, Jacquelyn Valentino, Louis Wilson and Ikuko  
13 Whiteford.

14 On November 10, 2008, Marshall Magruder filed a Motion to Intervene.

15 No objection to the requested interventions has been filed. Accordingly, each of the  
16 individuals should be granted intervention.

17 On November 7, 2008, the Company filed a Motion to Approve Additional Customer Notice  
18 ("Motion"). Therein, the Company states that the notice of the hearing it caused to be mailed to its  
19 customers and published did not include a phone number for customers to call if they wished to have  
20 the Company calculate the impact of its rate proposal on their individual accounts. Instead of a  
21 phone number, the published notice included only an email address for that purpose. The Company  
22 wishes to correct the omission by providing additional customer notice through the use of a bill insert  
23 and additional bill text messages that includes a phone number. The published notice of hearing also  
24 included the incorrect time of 1:30 p.m., instead of 2:00 p.m., for commencement of the hearing on  
25 March 19, 2008. The Company wishes to also correct this error through the use of its proposed bill  
26 insert and additional bill text messages.

27 No response to the Motion was filed. The additional customer notice proposed in the Motion  
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1 is reasonable and should be approved.

2 IT IS THEREFORE ORDERED that the additional customer notice proposed by Arizona-  
3 American Water Company in its November 7, 2008, Motion to Approve Additional Customer Notice  
4 is hereby approved.

5 IT IS THEREFORE ORDERED that Nicholas Wright, Raymond Goldy, Lance Ryerson,  
6 Patricia Elliott, Boyd Taylor, Keith Doner, Hallie McGraw, Rebecca M. Szimhardt, Wilma E. Miller,  
7 Joe M. Souza, Steven D. Colburn, Shanni Ramsay, Dennis Behmer, Ann Robinett, Betty Newland,  
8 Don Grubbs, Liz Grubbs, Mike Kleman, Jacquelyn Valentino, Louis Wilson, Ikuko Whiteford, and  
9 Marshall Magruder are each hereby granted intervention in this matter.

10 IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113 - Unauthorized  
11 Communications) continues to apply to this proceeding and shall remain in effect until the  
12 Commission's Decision in this matter is final and non-appealable.

13 IT IS FURTHER ORDERED that the Presiding Officer may rescind, alter, amend, or waive  
14 any portion of this Procedural Order either by subsequent Procedural Order or by ruling at hearing.

15 Dated this 18<sup>th</sup> day of November, 2008.

16  
17  
18   
19 TEENA WOLFE  
ADMINISTRATIVE LAW JUDGE

20 Copies of the foregoing mailed/delivered  
21 this 18<sup>th</sup> day of November, 2008 to:

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