

W-01303A-08-0227
SW-01303A-08-0227



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

47
60

Investigator: Al Amezcua

Phone: [REDACTED] **IO:** 0 **Fax:** [REDACTED]

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 72695

Date: 11/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Bertha

Rasdale

Account Name: Bertha Rasdale

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Arizona Corporation Commission

Division: Water

DOCKETED

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

NOV - 7 2008

Nature of Complaint:

11/03/08

DOCKETED BY [Signature]

SUN CITY WEST WATER DISTRICT

Per Ms. Rasdale, she wanted to voice her opinion about the 80% rate increase request made by Arizona American Water Company. Bottom line this is ridiculous and unheard of. She opposes the application and would like for the Commissioner to deny the request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/3/08 I advised Ms. Rasdale that her comments regarding the Arizona American Water Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

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