



ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

470

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 72789

Date: 11/5/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Emilie B. Last: Killian

Account Name: Emilie B. Killian

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission

City: Dewey

CBR: DOCKETED

State: AZ Zip: 86327

is: 11/5/2008

Utility Company: Arizona Public Service Company

DOCKETED [Signature]

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission
Consumer services section AZ CORP COMM
1200 West Washington Director Utilities
Phoenix, AZ 85007
Subject: Docket Number E-01345A-08.0172

Gentlemen:

I have your notice regarding APS asking again for an. increase. This is not a good thing to do to the people of Arizona Their request should not be granted.

As a family member, I know the routine when. there is not enough money to go around. The budget has. to be changed and not by asking orneone else to take. up the slack. Good management is the key. Look at what can be changed and use common sense. The same is the case for companies and tilities although these entities often just beg more money. from us. This time we just don'thave it .

APS wifl just have to cut out thc waste and figure out how to live with what they've got. That's what.the rest of us do.

Let's see some commonsense being used for a change.

Yours,

Emilie B. Killian

[REDACTED]
Dewey, Arizona 86327

End of Complaint

Utilities' Response:

AZ CORP COMMISSION
DOCKET CONTROL

2008 NOV -5 P 2:02

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 11/5/2008

Opinion No. 2008 - 72789

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]