

W-01865A-07-0384
W-01865A-07-0385 OPEN MEETING AGENDA ITEM



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 72629 Date: 10/31/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** Barbara **Last:** Greenberg

Account Name: Barbara Greenberg

Home:

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ **Zip:** 85016

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Barbara Greenberg

Prescott, Arizona 85016

October 23, 2008

Arizona Corporation Commission
Water Utilities Division
1200 W. Washington Street
Phoenix, Arizona 85007

Attn: Chairman Mike Gleason
Commissioner Kristin Mayes
Commissioner William Mundel
Commissioner Jeff Hatch-Miller
Commissioner Gary Pierce

Reference: Docket No. W-01865A-07-0384
Reference: Docket No. W-01865A-07-0385

Re: Groom Creek Water Users' Association

Dear Commissioners:

I am a 14 year part-time resident in Groom Creek. As a past president of a 300 member women's organization, I can appreciate the professional manner in which the current board of directors of the Groom Creek Water Users' Association have functioned over the past two years.

Arizona Corporation Commission
DOCKETED

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2008 OCT 31 P 3:51

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I wish to inform you that I have been informed by mail regarding the possible water rate increase at least six different times, including by newsletters, and special mailings.

I wish to make it known to you that I FAVOR the rate increase which includes a base rate of \$50 and FULLY SUPPORT the replacement of the antiquated water pipes and the acquisition of the necessary loan needed to complete the project

Sincerely Yours,
Barbara Greenberg
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/31/08 I contacted consumer and informed her that her opinion has been received and will be noted and filed in the permanent file. I also informed her that the Commissioners and staff will be receiving a copy of the opinion. She appreciated the information and the courtesy call. Closed

Filed in docket No. W-0865A-07-0384 and W-01865A-07-0385
End of Comments

Date Completed: 10/31/2008

Opinion No. 2008 - 72629
