

W-02113A-07-0551



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**ORIGINAL**

**ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2008 - 72438

**Date:** 10/28/2008

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Rick **Last:** Erdenberger

**Account Name:** Rick Erdenberger **Home:** [REDACTED]

**Street:** [REDACTED] **Work:**

**City:** Fountain Hills **CBR:**

**State:** AZ **Zip:** 85268 **is:**

**Utility Company:** Chaparral City Water Company

**Division:** Water

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No 02113A-07-0551

Rate increases should be gradual, so that the public can adjust to the increase over a period of time. (If Chapparral City Water needs this increase, perhaps it could be phased in over the next 5 years, at a rate of 8% per year) With the economy in such turmoil, increases should be approached conservatively and with full awareness of their impact on consumer.

After all, most consumers will not receive raises at their jobs during the next year or two, and many will lose their jobs.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: [Bradley Morton  
Sent: Tuesday, October 28, 2008 11:00 AM  
[REDACTED]  
Subject: Chaparral City Water

Arizona Corporation Commission

**DOCKETED**

OCT 28 2008

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2008 OCT 28 P 2:04

RECEIVED

Dear Mr Redenberger,

This is to acknowledge receipt of your opinion against the above utilities rate case. It has been docketed and all Commissioners will receive a copy. If I can be of further assistance please contact me.

Regards,

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Brad Morton  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission

\*End of Comments\*

Date Completed: 10/28/2008

Opinion No. 2008 - 72438

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[REDACTED]

[REDACTED]

[REDACTED]

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