

SW-01303A-08-0227
W-01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez **Phone:** -----2008 OCT 15 A 9:37 **Fax:** (

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion **No.** 2008 72071 **Date:** 10/10/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Judy Judy Stephens

Account Name: Judy Stephens **Home:** (**Work:**
Street: **City:** **CBR:** 0
State: AZ **Zip:** 00000 **is:** Other

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:** (

Nature of Complaint:

Received the following correspondence:

I contacted the sewer co 2 months ago regarding my sewer bill. I told them I was paying more for sewer than for water. They told me I was in a "set fee" area. I received a letter from them today stating they want to DOUBLE our sewer bill. Recently in Bullhead City Mohave Electric increase our electric bills by 40%. So instead of our expected summer bill of \$300.00 our electric jumped to \$500.00. NOW the sewer company wants a 100% increase, where is this gonna stop. Please consider the customers of this company when making a decision to allow Arizona American to increase their rates.

Thank you,
Judy Stephens
End of Complaint

Arizona Corporation Commission
DOCKETED

OCT 15 2008

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

RE: Docket No. SW-01303A-08-0227
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10/14-

I called customer and let her know that the ACC is in receipt of her correspondence. I told customer that her opinion would be entered into our database for the records and that her opinion would be docketed so that the Commissioners will have an opportunity to read her comments prior to rendering their decision. Customer was thankful for the follow up to her concerns.

10-14 E-mailed to Carmen Madrid @ ACC's Phoenix Office to have this OPINION docketed towards Arizona

ARIZONA CORPORATION COMMISSION

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American Water Company rate case, docket nos. SW-01303A-08-0227 & W-01303A-08-0227. File closed.
End of Comments

Date Completed: 10/14/2008

Opinion No. 2008 - 72071
