

E-01345A-08-0172

ORIGINAL



0000089411

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

47cd

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 72086

Date: 10/14/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerome

Last: Lammer

Account Name: Jerome Lammer

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Glendale

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Arizona Corporation Commission Contact Phone: [REDACTED]

Nature of Complaint:

DOCKETED

****OPINION OPPOSED****

OCT 20 2008

RE: Docket No. E-01345A-08-0172
EPR - 5 Rate Plan with Time Advantage 9 - 9
Solar Panels & Net Metering

DOCKETED BY [Signature]

I would like to file an opinion to the above docket number.

With installation of our solar photovoltaic system we will potentially (most probably) be generating power for APS to use from (typically) sometime in October through sometime in April. With the use of net metering the way it is currently set up, any credits we accumulate from October to the end of the year are lost. This eliminates a significant portion of the year we can build up credits for later use. This implementation of net metering provides APS with power without compensation every year from October till the end of the year. Net metering credits should not be zeroed at the end of the year, they should only be zeroed on a change of owner.

Thanks... Jerry
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

Email to Customer:

Mr. Lammer,

Your email in regard to the Arizona Public Service Company ("APS") application requesting approval for an

RECEIVED
2008 OCT 20 P 3:56
AZ CORP COMMISSION
DOCKET CONTROL

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 72194

Date: 10/17/2008

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By:

First:

Fluorine

Last:

Heffernan

Account Name:

Fluorine Heffernan

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Yuma

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No E-01345A-08-0172

Customer is opposed to APS's request for an increase in rates. Customer believes APS's request is not called for, and states that they just received two increases and have nerve asking for more. Customer is retired and already struggles to pay her bills. Customer states that this past summer her APS bill exceeded \$300.00 which has never happened in the time she has lived there. Customer can not afford any additional increases.
End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Advised the customer her opinion will be docketed with the Arizona Corporation Commission's Docket Control center to be made part of the record. I thanked the customer for taking the time to express her comments and concerns in regard to this matter and explained each opinion assists the Commission with its review and investigation of the company's request. CLOSED
End of Comments

Date Completed: 10/17/2008

Opinion No. 2008 - 72194