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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 71968

Date: 10/7/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Peter W. Last: Anutooshkin

Account Name: Peter W. Anutooshkin Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Fort Mohave CBR: [REDACTED]

State: AZ Zip: 86421 is: [REDACTED]

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

He lives at Ft. Mohave . Received letter from AZ American, addressed to Mohave wastewater customer about a rate increase. He is opposed to it. If the economy was better it would be different, but everything is going up. .
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I appreciated his comments and agreed have his comments noted for the record in this application, and his comments would be considered before a decision was rendered in this matter.

E-mailed to Trish Meeter to have this docketed under Az American, SW-01303A-08-0227, Mohave wastewater. File closed.

End of Comments

Date Completed: 10/7/2008

Opinion No. 2008 - 71968

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Arizona Corporation Commission
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SW 01303A 08 0227

Ft. Mohave

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 72015

Date: 10/8/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jim Last: Osage

Account Name: Jim Osage

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO: SW 01303A 08 0227

Ft Mohave resident opposes the proposed increase in sewer rates as was notified by the company. He feels the company's assertion that a rise in rates is needed to fund improvements is invalid. He states the same number of customers exist as before and wonders how they can need improvements. He feels any improvements should be funded through new connections. He has no problem with a small increase to cover salaries but feels 80% increase is extreme.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer was thanked for his interest and comments. Advised they would be made part of the record for the Commissioners' review. Also advised him how to view filings through eDocket.

End of Comments

Date Completed: 10/8/2008

Opinion No. 2008 - 72015