

E-01345A-08-0172



0000089314

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4760

Investigator: Reg Lopez

Phone: _____

Fax: _____

Priority: Respond Within Five Days

RECEIVED

2008 OCT -9 P 12:27

Opinion No. 2008 72025

Date: 10/9/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

LOCKETED

First:

Last:

Complaint By: Remy

Martin

Account Name: Remy Martin

Home: _____

Street: _____

Work: _____

City: 000000000

CBR: _____

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: _____

Contact Phone: _____

Nature of Complaint:

Received ACC Public Comment From dated 10-6-08:

APS is already more expensive then SRP, they're fees are absolutely ridiculous and now they want a base rate increase. I feel that for people such as myself who can not choose the power company then a permanent base rate increase is absurd. In the apartment I live in I am forced to go with the power company I would never choose due to their rates and fee's. With the economy taking a slump big corporations like APS are taking advantage of the people by requesting base rate increases. Tell them no way, or if they are insistent then stop allowing them to have monopolies over certain areas and see who really chooses them and their permanent base rate increase. I do not think this increase is fair or just at all. Please do not allow this to go through.

Sincerely,
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and acknowledge her ACC Public Comment Form dated 10-6-08. Advised her comments would be noted for the record in this application and would also be considered before a decision is rendered in this matter. I extended thanks for taking the time to express her opinion. I provided my name and toll free tel# if she had any questions.

I e-mailed this OPINION to Carmen Madrid at the ACC's Phoenix Office to have this docketed towards APS rate case docket no. W-01345A-08-0172. File closed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 10/9/2008

Opinion No. 2008 - 72025

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 72029

Date: 10/9/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** June **Last:** O'Brien

Account Name: June O'Brien

Home: [REDACTED]

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ **Zip:** 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Consumer states that the street light on her street has been out since May and APS has not replaced it. Now APS wants a rate increase. No way, they do not deserve a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I informed consumer that her opinion would be noted and filed in the APS rate case docket. Closed

Filed in docket no. E-01345A-08-0172

End of Comments

Date Completed: 10/9/2008

Opinion No. 2008 - 72029