

E-01345A-08-0172



ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM RECEIVED

Investigator: Al Amezcua **Phone:** [REDACTED] -8 **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 71960 **Date:** 10/7/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Fred **Last:** Martin

Account Name: Fred Martin

Home: (000) 000-0000
Arizona Corporation Commission

Street: [REDACTED]

Work: (000) 000-0000
DOCKETED

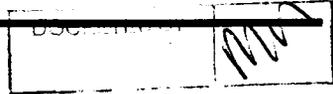
City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona Public Service Company



Division: Electric

Contact Name: for assignment

Contact Phone: n/a

Nature of Complaint:

10/07/08 Per Mr. martin, he opposes the proposed rate increase by APS. He would like for the Commission to hold APS to the fire and tell them NO. Commission do something about it turn them down. Would like for the Commission to say No for a while. They should cut-off personnel and reduce costs.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/07/08 I advised Mr. Martin of the following:
His comments regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.
End of Comments

Date Completed: 10/7/2008

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 71976

Date: 10/7/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Wanda

Brown

Account Name:

Wanda Brown

Home: (000) 000-0000

Street:

[REDACTED]

Work: (000) 000-0000

City:

Sun City West

CBR:

State:

AZ Zip: 85375

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

for assignment

Contact Phone: n/a

Nature of Complaint:

10/07/08 Per Ms. Brown she and her husband oppose the rate increase by APS. She feels it's a sin if the get yet another increase. They set their thermostat between 83 and 85 degree which is not very comfortable. She feels Arizona is a horrible place to live. Please deny APS the rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/07/08 I advised Ms. Brown that her comments regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

Date Completed: 10/7/2008

Opinion No. 2008 - 71976