

E-01345A-08-0172



**ORIGINAL**

**ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM RECEIVED**

**Investigator:** Richard Martinez      **Phone:** [REDACTED] 2008 OCT - **Fax:** [REDACTED]

**Priority:** Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

**Opinion No. 2008 71853 Date: 10/1/2008**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** David A. **Last:** Stozewski

**Account Name:** David A. Stozewski **Home:** [REDACTED]

**Street:** [REDACTED] **Work:** [REDACTED]

**City:** Prescott Valley **CBR:** [REDACTED]

**State:** AZ **Zip:** 86314 **is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**

Received the following correspondence:

Are they NUTS a 10.55 percent increase they have to be kidding. If you ask APS to give you what their net increase in customers has been over the past eight years and what the increase in income from all these new homes build during that time it would be something I would like to see. In Prescott Valley alone we have had four major developments with a total of 5000 thousand new homes just take an average of \$100 dollars per home in electric bills that's a lot of income per month. How do they think us retired people can keep taking all these increases. If its not APS it's the Gas company every few years. And don't fall for that crap it will only cost the average house hold \$10.00 dollars more per month. Never works that way because they can't control the weather, if it's a cold year we pay more, it it's a hot year we pay a lot more.

Please don't approve this, its going to get so that retired people are going to start.  
\*End of Complaint\*

**Utilities' Response:**

na  
\*End of Response\*

**Investigator's Comments and Disposition:**

Emailed the following response to customer:

RE: ARIZONA PUBLIC SERVICE COMPANY  
DOCKET NO. E-01345A-08-0172

Dear Mr David A. Stozewski:

This is to acknowledge your letter dated September 26, 2008, regarding the Arizona Public Service Company

Arizona Corporation Commission  
**DOCKETED**  
OCT - 8 2008

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

rate case. Your comments will be placed on file with the Docket Control Center of the Arizona Corporation Commission, and made a part of the record in this application. The Commissioners will consider your comments before a decision is rendered in the Company's application.

Customer concerns addressed in letters, telephone calls and e-mails will assist staff in the investigation and review of the rate application. Staff's analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at 1-800-535-0148.

Sincerely,

Richard Martinez  
Public Utilities Consumer Analyst II  
Utilities Division

\*\*\*\*\*

10/01- E-mailed Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed towards Arizona Public Service Company, docket No E-01345A-08-0172. File closed.

\*End of Comments\*

**Date Completed: 10/1/2008**

**Opinion No. 2008 - 71853**

---