

W-01303A-08-0111
SW-01303A-08-0111



ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

4710

Investigator: Al Amezcua

Phone: [REDACTED] 24 A **Fax:** [REDACTED]

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 71624

Date: 9/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Brent **Last:** Sixel

Account Name: Brent Sixel

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000 Arizona Corporation Commission

City: Surprise

CBR: **DOCKETED**

State: AZ **Zip:** 85374

is: SEP 24 2008

Utility Company: Arizona - American Water Company

DOCKETED BY [Signature]

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

9/22/08 SUN CITY WATER SYSTEM.

Per Mr. Sixel he wanted to voice his opinion about the 200% increase is excessive. Rates should be reasonable to customers and the company but 200%.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/22/08

Your comments regarding the Arizona American Water Company (AZ-American) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the AZ-American application.

The concerns raised in your comments will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Alfonso Amezcua
Consumer Service Specialist
Utilities Division
End of Comments

Date Completed: 9/22/2008

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