

E-01345A-08-0172



ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

ORIGINAL

4710

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2008 71221 Date: 9/4/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Ronald T. Orlando

Account Name: Ronald T. Orlando Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Buckeye CBR:

State: AZ Zip: is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

I received the following correspondence:

Ronald T. Orlando

Buckeye AZ

DOCKET # E-01345A-08-0172

ARIZONA CORPORATION COMMISSION, SIRS,

I personally object to a motion of interim base rate surcharge. I base my objection on the companys sales to our sister state California. If we don't sell our resoures to other states we would have enough for ourselves and not have any surcharges.

Thank you,

Ronald T. Orlando

signed
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

SEP 22 2008

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 SEP 22 P 3: 56

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-08-0172

September 15, 2008

Mr. Ronald T. Orlando

Buckeye, AZ

RE: ARIZONA PUBLIC SERVICE

Dear Mr. Orlando,

Your comments regarding the Arizona Public Service Company (APS) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at

Sincerely,

Richard Martinez
Public Utilities Consumer Analyst II
Utilities Division

9-22- E-mailed to Carmen Madrid @ the ACC's Phoenix Office to have this OPINION docketed towards APS rate case E-01345A-08-0172. CLOSED.

End of Comments

Date Completed: 9/22/2008

Opinion No. 2008 - 71221

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 71625

Date: 9/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Julie Last: Rice

Account Name: Julie Rice

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Higley

CBR:

State: AZ Zip: 85236

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. E-01345A-08-0172

9/18/2008

Julie Rice

[REDACTED]
Higley, AZ 85236

Phone (Home):

Email: [REDACTED]

Docket you wish to comment on: Permanent Base Rate Increase
Case or Utility Name: Arizona Public Service (APS)
Docket Number: E-01345A-08-0172
Position on Docket: Con

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Dear Sirs:

I wish to express my opinion in the matter of a proposed rate increase by APS.

I oppose this proposal to increase our rates. Where I live, I do not have an option on who I select for an electric company. Therefore, I am at the mercy of APS and what they charge the residents of our area for electric use.

ARIZONA CORPORATION COMMISSION
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Economic times are hard and a further increase in electricity rates would add to the overburden that is experienced right now. If there was a choice of electric companies and we had the opportunity to select a more competitive company, then that would give us more options. Currently, there is not.

I hope that you will decline this proposed rate increase by APS.

Thank you for your time.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Opinion docketed.

End of Comments

Date Completed: 9/22/2008

Opinion No. 2008 - 71625
