

W-01865A-07-0384
W-01865A-07-0385



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2008 71442

Date: 9/15/2008

Complaint Description:

08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By:

First:

Ernie R.

Last:

Serrano Jr.

Account Name:

Ernie R. Serrano Jr.

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Chandler

CBR:

State:

AZ Zip: {

is:

Utility Company:

Groom Creek Water Users Association

Division:

Water

Contact Name:

n/a

Arizona Corporation Commission

Contact Phone: n/a

Nature of Complaint:

DOCKETED

September 7, 2008

SEP 15 2008

Arizona Corporation Commission
Utilities Division
1200 W. Washington St
Phoenix, AZ 85007

DOCKETED BY

REMOVED
2008 SEP 15 P 12:54
Arizona Corporation Commission

Re: Groom Creek Water Users Association
Docket Number: W-01865A-07-0385

As a property owner up in Groom Creek and a board member of the GCWUA, I would like it known that I am in favor of the rate increase. I sent a letter in March of this year stating my support for the rate increase. That letter was included in the record for the above Docket Number. I also attended the hearings at the Corporation Commission and made comments in support of the rate increase before staff and Judge Yvette Kinsey. Since the hearings, there have been letters to the water users and the Corporation Commission that appear not to have all of the correct information.

I don't think anyone is eager to pay higher water rates, however when it comes down to having a safe quality water system in good working condition, I think most water users are in favor of it. Without an adequate water system, our property in Groom Creek would probably be worth very little.

Sincerely,
Ernie R. Serrano, Jr.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

September 15, 2008

Mr. Ernie Serrano Jr.

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Mr. Seranno:

Your comments regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utilities Consumer Analyst
Utilities Division

Filed in Docket: W-01865A-07-0384 & W-01865A-07-0385
End of Comments

Date Completed: 9/15/2008

Opinion No. 2008 - 71442
