

E 04204A-08-0124

E 04230A-08-0124



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Brad Morton

Phone: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 71412

Date: 9/11/2008

Complaint Description: 09H Rates and Tariffs - Fuel Adjuster
N/A Not Applicable

Complaint By: First: Kathleen Last: Ferguson

Account Name: Kathleen & Desmond Ferguson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Lake Havasu City

CBR:

State: AZ Zip: 86406

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. E-04204A-08-0124

Against rate increase due to the large number of seniors and the extreme temperatures of Lake Havasu City.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained purchase power adjustment and the rate case process.
End of Comments

Date Completed: 9/11/2008

Opinion No. 2008 - 71412

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 SEP 15 P 12: 50

RECEIVED

Arizona Corporation Commission

DOCKETED

SEP 15 2008

DOCKETED BY

[Signature]