

W-01865A-07-0384  
W-01865A-07-0385



0000088466

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

4709

Investigator: Carmen Madrid

Phone: ( )

Fax: /

Priority: Respond Within Five Days

Opinion No. 2008 71244

Date: 9/5/2008

Complaint Description: 08E Rate Cases Items - In Favor  
N/A Not Applicable

Complaint By: First: Mary & Bob Last: Hunter

Account Name: Mary & Bob Hunter

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip:

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

To Whom It May Concern:  
Re: Current Groom Creek Water Board  
W-01865A-07-0384

We would like to confirm our support of the actions & decisions made by our current water board. In light of some of the negative comments made by some of the residents, we felt it important to share our support. It is time to move & improve our pipes, ect to the 21st century. The current state of our pipes & system is unacceptable. We need major reconstruction before a true disaster occurs.

Mary & Bob Hunter

Arizona Corporation Commission

DOCKETED

\*End of Complaint\*

SEP - 8 2008

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

September 5, 2008

Mr. Robert B. Hunter and Mrs. Mary Hunter

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2008 SEP - 8 A 10: 17

RE: GROOM CREEK WATER USERS ASSOCIATION

RECEIVED

Dear Mr. & Mrs. Hunter:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Your comments regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Public Utilities Consumer Analyst  
Utilities Division

Filed in Docket: W-01865A-07-0384 & W-01865A-07-0385  
\*End of Comments\*

**Date Completed: 9/5/2008**

**Opinion No. 2008 - 71244**

---