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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

ORIGINAL

Investigator: Al Amezcua

Phone: [REDACTED] 2008 AUG 29 Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 70827

Date: 8/19/2008

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

AUG 29 2008

Complaint By: First: William J Last: Chenausky

DOCKETED BY [Signature]

Account Name: William J Chenausky

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

E-01345A-08-0172

Division: Electric

Contact Name: for assignment

Contact Phone: n/a

Nature of Complaint:

8/15/08 I left Mr. Chenausky a detailed voice mail message about how he can speak at the next public comment session. I explained how he goes about filing a motion to intervene. I asked him to please give me a call back to confirm he received my message.

8/19/08 I am attaching this public comment in accordance with Arizona statutes regarding Docket No. E-01345A-08-0172. I would also like a chance to speak at the next public comment session which is currently scheduled for September 11, 2008. Please confirm via email or by phone if I will be allowed to speak at the session and the protocol in doing so.

Lastly, I am interested in filing a motion to intervene. Can any forms be found on-line to begin the process to by which I can intervene.

William Chenausky

[REDACTED]

My comments are in response to Docket Number E-01345A-080172 in relation to APS's request to increase rates. In summary, I would like to state to the Arizona Corporation Commission (the Commission) that it must deny any increase in rates or fees as proposed by APS. The state of our economy in Arizona and our general economic issues nationally has put business and family budget's into a crunch. We simply cannot afford more utility increases. With all of the arguments outlined in the supplemental page below, I elicit the Commission to disapprove this public utility to increase rates until this country, and Arizona, becomes more economically stable.

This year has been extremely economically troublesome for many private corporations and nearly every governmental agency; Budget cutbacks are ever increasing. This nation is dealing with serious job losses, hiring freezes, and even salary decreases. The housing market is at its worst in decades and competition for the

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manufacturing sector is enormous. We have to ask ourselves, is this the time to really allow an increase in rates and fees? Raising rates at this point makes no sense and may only worsen our economic situation.

I urge the commission to consider the following before making any decision: 1) we are in a recession; 2) state employees do not get pay increases and have not had one for some time; 3) all other governmental employees, such as county employees and city employees, are also restricted in receiving pay increases; 4) the state of Arizona itself is in the "red", and will continue have deficits; 5) the State and other public entities have a restricted hiring freeze, so why would not public utilities; 6) a seriously shattered housing debacle; 7) massive layoffs; 8) a recent news report says Americans are experiencing a lower standard of living (see: Exhibit 4).

The commission can research these news reports on its own. They reports are entitled: (AP) "Stocks pull back after another decline in jobs"; "GM posts \$15.5B 2Q loss, 3rd-worst in its history"; and "Jobless rate climbs as 51,000 jobs vanish." In addition, I have attached other news reports as Exhibits 1 through 4 for your review and consideration.

For now, a possible solution for APS would be to take the following steps: 1) institute a hiring freeze at APS; 2) cut salaries of its corporate employees (that earn a salary of \$100,000 or more) by at least 20%; 3) and to institute other cutbacks, such as limiting overtime. It may be some time, well into 2009 and beyond, before our economic situation improves. Until then, APS and all of the other utilities, will have to wait for our economy to improve.

If you have any questions about my comments made here today, please do not hesitate to contact me.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/15/08 I left a voice mail message for Mr. William Chenausky. I advised him that his comments regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED.
End of Comments

Date Completed: 8/19/2008

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