

E-01345A-08-0172



0000088272

4700

ORIGINAL

**ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2008 71127 Date: 9/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **James V. Plateroti**

Account Name: James V. Plateroti

Home:

Street:

Work:

City:

CBR:

State: AZ **Zip:** -----

is: Other

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Received the following correspondence:

Plateroti

Arizona Corporation Commission

DOCKETED

SEP - 4 2008

IN GOD WE TRUST

21 August, 2008

Arizona Corporate Commission
Customer Service Section
1200 West Washington
Phoenix AZ 85007

DOCKETED BY *mm*

AZ CORP COMMISSION
DOCKET CONTROL

2008 SEP - 4 P 3: 00

RECEIVED

Re: Docket Number E-01345A-08-0172

It appears every year APS requests an increase in rates; unfortunately the application always gets approved. However, any fool knows the initial request is adjusted for the anticipated reduction.

The ultimate consumer has no other options for any electric services. No competition. However, they have plenty of funds to advertise and sponsor sporting events.

I am a retired WWII Vet; I live on a fixed income. These prevalent increases by the utility services keeps whittling away my budget.

Thank you.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Cordially,
James V. Plateroti
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/03

I called the customer at 1348 hours and left a voice mail message acknowledging his letter and that it would be entered as a permanent record in this APS proposed rate application. I added that her letter would be considered before a final decision in this matter was rendered by the Commissioners and thanked the customer for taking the time to express his opinion in this matter.

E-mailed to Carmen Madrid to have this OPINION docketed towards the APS rate application Docket No. E-01345A-08-0172. CLOSED.

End of Comments

Date Completed: 9/3/2008

Opinion No. 2008 - 71127
