

W-02113A-07-0551



0000088144

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4760

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 71105

Date: 8/29/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2008 SEP - 31 10:4
AZ CORP COM
DOCKET CO
RROL

First:

Last:

Complaint By: Nick

Stavridis

Account Name: Nick Stavridis

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Fountain Hills

CBR: [REDACTED]

State: AZ Zip: 85268

is: E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: *

Contact Phone: (000) 000-0000

Nature of Complaint:

Received the following ACC Public Comment Form dated 8-19-08 which expressed opposition to the Company's rate application under docket no. Chaparral Water Company, docket no. W-02113A-07-0551.

Arizona Corporation Commission

DOCKETED

SEP - 3 2008

I strongly disagree with ANY increase in rate for Chaparral Water Company!
End of Complaint

DOCKETED BY [Signature]

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and left a voice mail message at 1:23pm acknowledging his ACC Public Comment Form dated 8-19-08 expressing opposition to Chaparral City Water Company's proposed rate application. Advised his letter would be noted as a permanent record in this application and would be considered before a final decision is rendered in this application. I expressed appreciation for taking the time to express his opinion in this matter.

8-29 E-mailed to Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed towards Chaparral Water Company, docket no. W-02113A-07-0551. File closed.

End of Comments

Date Completed: 8/29/2008

Opinion No. 2008 - 71105

W-02113A-07-0551

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 71152

Date: 9/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Barbara E.

Truscott

Account Name: Barbara E. Truscott

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip:

is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Arizona Corporation Comm.
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

August 26, 2008

To Whom It May Concern
RE: Docket No. W-021 13A-07

I am a widow in Fountain Hills, AZ. A revenue increase of approx. \$3.06 million or 41.14 percent is unconscionable PERIOD!

Will there be a DISCOUNT for Senior Citizens here? I doubt it. Not everyone here has a million dollar home and might be able to afford a 41.14 percent increase, but NOT most of us seniors'.

PLEASE DENY THIS OUTRAGEOUS REQUEST!

Sincerely,

Barbara F. Truscott

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

August 28, 2008

Barbara E. Truscott.

RE: CHAPARRAL CITY WATER COMPANY
DOCKET NO. W-02113A-07-0551

Dear Ms. Truscott:

Your opinion regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

filed in docket no. W-02113A-07-0551

End of Comments

Date Completed: 9/2/2008

Opinion No. 2008 - 71152
