

W-01865A-07-0385
W-01865A-07-0384



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 70516 Date: 8/7/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Ernest Allredge

Account Name: Linda and Ernest Allredge Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Prescott CBR:

State: AZ Zip: 86303 is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

August 7, 2008 Docketed under W-01865A-07-0385

Arizona Corporation Commission
1200 West Washington Street
Phoenix AZ, 85007

Subject: Docket Number W-01865A-07-0385 Groom Creek Water Users Association Request for rate increase

Dear Commissioners;

My wife and I own two properties in Groom Creek both of which are serviced by the Water Users Association. We have lived in Groom Creek for over seven years.

The purpose of this letter is to inform you that we fully indorse the efforts of the Water Creek Users Association Board of Directors and completely support the proposed rate increase.

We urge you to approve the proposed rate increase.

Thank you for your consideration.

Sincerely,

Linda and Ernest Allredge

[REDACTED]

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

AUG 14 2008

DOCKETED BY [Signature]

RECEIVED
2008 AUG 14 P 3:28
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

8/7/08 Letter mailed to Mr. Alldredge

August 7, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Mr. and Mrs. Ernest Alldredge:

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 8/7/2008

Opinion No. 2008 - 70516
