

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

opinion in this matter. Your comments will be noted as a permanent record in APS' current rate application and will be considered by the Commissioner's at the Arizona Corporation Commission before a final decision is rendered in this matter.

Sincerely,
Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

8-12 I e-mailed Carmen Madrid to have this OPINION docketed under APS for Docket No. E-01345A-08-0172.
File close.
End of Comments

Date Completed: 8/12/2008

Opinion No. 2008 - 70628

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2008 70600

Date: 8/11/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Rita Last: Soza

Account Name: Rita Soza

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ

Zip:

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Spanish speaking customer is against the rate increase that APS is requesting. Their rates are already to high as it is and people just can't afford higher rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/11/08 I informed consumer that her opiniion would be filed in the APS docket and distributed to Commissioners and staff. Closed

File in Docket No. E-01345A-08-0172

End of Comments

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