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470

ORIGINAL

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2008 AUG - 1 P 3: 39

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 70459

Date: 8/6/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Bruce & Risa Last: Mallin

Account Name: Bruce & Risa Mallin

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: 85020

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission

DOCKETED

8/5
July 31, 2008

AUG - 7 2008

Arizona Corporation Commission
Utilities Division
1200 West Weshington Street
Phoenix, Arizona 85007-2927
Docket No. W-01865A-07-0385

DOCKETED BY [Signature]

We have owned a home in the Groom Creek of the Prescott National Forest for the last 45 years. It is only in last couple of years that we have realized that the prior board of directors of the water company had not kept the system up to date and that major improvements must now be done. While we are not happy about such a lame increase in our monthly payments, we realize that the system has to be modernized in order to provide adequate water with uninterrupted water service.

Accordingly, be advised that we endorse the management plan of the elected board of the Groom Creek Water Users Association and we will support their position on this issue.

Sincerely yours,

Risa Mallin
Bruce Mallin
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/4
Called customer. Advised the opinion will be docketed and made a matter of public record.
End of Comments

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