

ORIGINAL



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Trisha Morgan

E-01345A-08-0172

**From:** cynthia heinrich [cynthiah3@cox.net]  
**Sent:** Wednesday, August 06, 2008 10:31 AM  
**To:** Hatch-WebEmail  
**Subject:** APS

I don't think that raising the rates again for Aps customers is right. I'm sure that a lot of people would agree with me but you guys have made it so difficult for people to voice their opinions. I really do believe it is deliberate. It should be voted on, not some letter that says 13 copies here and there, and all parties of record in the case. What is that? It's just another ploy in our government to get more money out of us. And then make it so difficult to do anything about it. Thanks for your time.

Arizona Corporation Commission

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AZ CORP COMMISSION  
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**Trisha Morgan**

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**From:** terry arnold [topcat43@cox.net]  
**Sent:** Saturday, August 02, 2008 9:42 AM  
**To:** Hatch-WebEmail  
**Subject:** APS rate hike

Comm. Hatch-Miller,

I see it's that time of year again for APS to request another rate hike. This follows the news that they have approved a pay increase for one of their top executives of \$250K. How sweet it is....

I have written you before and I will ask again that you "just say no" to these incompetent jerks ! They have played the ACC time and again, asking for more then they want, accepting 1/2 of that amount, and then coming back for yet another rate hike request. What a sham !

Let's try a new strategy this time and send them home with a rate "decrease" !

T.Arnold  
Glendale, AZ