



0000087404

ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2008 - 70449

Date: 8/5/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Margaret Last: Salaiz

Account Name: Margaret Salaiz

Home: [REDACTED]

Street: [REDACTED]

Work:

City: San Manuel

CBR:

State: AZ Zip: 85631

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

E- 01345A-08-0172

Against rate increase, on a fixed income.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.
End of Comments

Date Completed: 8/5/2008

Opinion No. 2008 - 70449

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 AUG - 6 P 12: 09

RECEIVED

Arizona Corporation Commission
DOCKETED

AUG - 6 2008

DOCKETED BY [Signature]

E 01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 70451

Date: 8/5/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mike Last: Smith

Account Name: Mike Smith

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

E- 01345A-08-0172

Against rate increase, on a fixed income. Mismanaged.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.
End of Comments

Date Completed: 8/5/2008

Opinion No. 2008 - 70451

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, August 06, 2008 8:28 AM

Subject: FW: APS rate increase-Docket # E-E-01345A-08-0172

Ms Henze,

This is to confirm receipt and docketing of your opinion regard the pending APS rate case.

Regards,

Brad Morton

Public Utilities Consumer Analyst II

End of Comments

Date Completed: 8/6/2008

Opinion No. 2008 - 70461

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 70465

Date: 8/6/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Roy Last: Chance

Account Name: Roy Chance

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

E 01345A-08-0172

From: Roy Chance [REDACTED]
Sent: Tuesday, August 05, 2008 12:47 PM
To: Utilities Div - Mailbox
Subject: Docket No. E-01345A-08-172

OUR ELECTICE BILL WAS OVER \$300.00 NEARLY \$400. WE ARE ON DISABILITY & WE NEED OUR AIR CONDITIONER/ WE JUST CAN'T KEEP PAYING THIS HIGH OF BILL WITHOUT SOME HARDSHIP OF PAYING OTHER BILLS/HOME MORTGAGE/PROPANE/FUEL FOR AUTO TO GET TO GROCERY STORE/ HELP US WE NEED LOWER BILLS/NOT ANOTHER INCREASE!!!!

PLEASE WE CAN'T PAY ANOTHER HIGH BILL & KEEP OUR HOME!!!!

[REDACTED]
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Wednesday, August 06, 2008 9:00 AM
To: [REDACTED]
Subject: FW: Docket No. E-01345A-08-172

Mr Chance,

This is to acknowledge receipt and docketing your opinion regarding the pending APS rate Case.

Brad Morton
Public Utilities Consumer Analyst II
End of Comments

[REDACTED]
Date Completed: 8/6/2008

Opinion No. 2008 - 70465

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]