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Trisha Morgan

E-01345A-08-0172

**From:** SHERILL A FENTON [sherillafen@msn.com]  
**Sent:** Saturday, July 26, 2008 10:24 AM  
**To:** Hatch-WebEmail  
**Subject:** APS increase

I can't believe I'm reading in the Az Republic this morning, that APS is asking for another increase. People are losing their homes, and jobs. They can't afford their medications or health insurance. Every consumer product has skyrocketed and APS is asking for another increase. How many have you gotten in the last couple of years--6 or 7? There are articles in the paper periodically about how much Pinnacle West has made this quarter. Where is it being spent?

What about the consumer on a fixed income and don't tell me you supply help. I'm talking about the people who don't qualify for your so called help. We keep our air on 86 degrees and in the winter, keep the thermostat at 68 degrees. We only run the fan in the room we are sitting in. I only use a toaster oven or outside grill to cook on. I use the microwave to heat anything else. I have a timer on the hot water heater and the hot water heater only runs 4 hours a day in the morning. I hang all clothes outside. We have switched our lights to the new energy bulbs. We have checked our doors and windows for leaks. I run any appliances between 9pm to 9am as I have been on that rate plan. I have been using less kilowatt hours than last year, but because of all your raises, my bills are about the same or higher. What are we seniors supposed to do who are on fixed incomes and fall into your cracks. We don't eat out because we can't afford it. We have medication to pay for. We don't drive much as the price of gas is to high. Our only form of entertainment is the TV and computer. These are turned off at night or during the day if we go out.

Besides turning off all electric in the house, where else can we save? You are forcing the seniors to do without air conditioning or heat, or do without food and medication.

Where does it stop?

Sherill Fenton  
20621 N 31 Avenue  
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Arizona Corporation Commission  
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**Trisha Morgan**

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**From:** dougdowning@peoplepc.com  
**Sent:** Monday, August 04, 2008 9:18 PM  
**To:** Hatch-WebEmail  
**Subject:** Reference: Docket No. E-01345A-08-0172

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I am opposed to a formal rate increase requested by APS per their submission dated June 6, 2008 for the following reasons:

Currently APS has failed to demonstrate a commitment to reduce costs throughout their operations. For example, the amount of waste in executive salaries including corporate perks is unacceptable. Excessive waste exists in administrative, service, logistics and transportation operations. APS has never demonstrated sound fiscal responsibility to become a more efficient utility, a more streamlined utility, and finally a more innovative utility.

Before considering an additional rate increase why not consider consolidation of operations which can reduce costs, out sourcing back office functions, streamline management positions, eliminate layers, etc.

I am personally struggling to make ends meet with price increases for everything, however I am tightening my belt, and living within my means, why can't APS learn to do the same?

Regards,  
Douglas J. Downing  
(480) 451-1131

8/5/2008