



ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 70359

Date: 8/1/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Georgia Robles

Account Name: Georgia Robles

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Customer is opposed to any rate increases that APS may be requesting. She is on the Standard Rate and her cost is \$4.58 per Kwh. She states that last year her bill was \$71.00 compared to this year's bill of \$176.00. She is on disability and if the prices continue to raise no one will be able to pay the bills.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I informed consumer that her opinion would be noted and filed in the docket. She appreciated the assistance. Closed

Filed in Docket No. E-01345A-08-0172

End of Comments

Date Completed: 8/1/2008

Opinion No. 2008 - 70359

DOCKETED BY [Signature]

AUG - 4 2008

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