

E-01345A-08-0172



0000087119

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4720

Investigator: Carmen Madrid **Phone:** [REDACTED] **Fax:** [REDACTED]

2008 JUL 31 A 11: 20

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2008 70254 **Date:** 7/29/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By:	First: Elizabeth	Last: Naporowski
Account Name:	Elizabeth Naporowski	Home: (000) 000-0000
Street:	n/a	Work: (000) 000-0000
City:	n/a	CBR:
State:	AZ Zip: 00000	is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:

*****REFERRED FROM CHAIRMAN GLEASON'S OFFICE*****

Name: Elizabeth Naporowski
Phone:

Customer Comments:
Customer is against the bill increase for APS. The prices are already very extremely high with her thermostat set at 92 degrees and she cannot afford another increase. APS cannot manage their company, the management just received another pay raise and now they want to raise the customer rates to pay for the 2 million annual salary?
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/29/08 customer contacted and notified that her opinion would be filed in the APS rate case.

Filed in Docket No. E-01345A-08-0172
End of Comments

Date Completed: 7/29/2008

Opinion No. 2008 - 70254

Arizona Corporation Commission

DOCKETED

JUL 31 2008

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