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HAND-DELIVERED

Ms. Candrea Allen
Executive Consultant I
Utilities Division
ARIZONA CORPORATION COMMISSION
1200 West Washington
Phoenix, Arizona 85007

Re: Peerless Network of Arizona, LLC (Docket No. T-20590A-08-0175)

Dear Ms. Allen:

On May 27, 2008, the Arizona Corporation Commission's Utilities Division issued a letter of insufficiency in the above-referenced case. The letter identified additional information that Staff needs to complete its analysis of Peerless Network of Arizona's application for a Competitive Certificate of Convenience and Necessity. Enclosed are responses to Staff's Data Requests CA-1 through CA-7, together with supporting documents. Financial information responsive to Data Request CA-4 is being provided to you under a separate cover letter.

Pursuant to your request, we have filed an original and 13 copies of this submittal with Docket Control. If you have any questions regarding this submittal, please contact me at the direct line listed above.

Very truly yours,

SNELL & WILMER



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
Jeffrey W. Crockett

JWC:gdb
Enclosures

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ORANGE COUNTY
PHOENIX
SALT LAKE CITY
TUCSON

July 21, 2008

Arizona Corporation Commission

DOCKETED

JUL 21 2008

DOCKETED BY	
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**RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS FOR
PEERLESS NETWORK OF ARIZONA, LLC
DOCKET NO. T-20590A-08-0175**

CA-1 Please provide the names of the Applicant's affiliate(s). In addition, please list the state(s) that each affiliate is authorized to provide service in and is currently providing service.

A list of the affiliates of Peerless Network of Arizona is attached as Exhibit CA-1.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

CA-2 When does the company intend to begin to sell facilities-based telecommunications services in the State of Arizona? Refer to question (D-1) of the application.

Peerless Network of Arizona intends to begin to sell facilities-based telecommunications services in Arizona by the end of 2008.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

CA-3 Please submit the Applicant's Certificate of Good Standing. Refer to question (A-8-1) of the application.

A copy of the Certificate of Good Standing for Peerless Network of Arizona is attached as Exhibit CA-3.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

**RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS FOR
PEERLESS NETWORK OF ARIZONA, LLC
DOCKET NO. T-20590A-08-0175**

CA-4 Please submit the financial information for the two (2) most recent years of Peerless Network, LLC, the parent company of the Applicant. Refer to question (B-2) of the application.

Peerless Network, LLC, was formed fairly recently, and the company has financial information for 2007 but not for prior years. A summary balance sheet and profit and loss statement for Peerless Network, LLC, for the year ended December 31, 2007, has been provided to the Commission's Utilities Division Staff under a separate cover letter.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

CA-5 Please explain how your company calculated the actual maximum and actual minimum that will be contained in your tariffs for each of your services.

The rates for services were calculated using general market analysis based on experience.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

CA-6 Please explain why you believe that your range of rates is just and reasonable using a fair value or cost basis. Please include economic justification or cost support data. Please include any supporting materials.

Attached as Exhibit CA-7 is a comparison of the proposed business rates of Peerless Network of Arizona and the approved business rates of Qwest Corporation, Cox Arizona Telecom, and BullsEye Telecom in Arizona. This information demonstrates a range of costs for services. Customers voluntarily agree to a competitive provider's price structure when they apply for service, and they are free to discontinue service at any time. As a result, a competitive provider's product pricing must be in line with fair market value or customers will simply move to another competitive provider.

**RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS FOR
PEERLESS NETWORK OF ARIZONA, LLC
DOCKET NO. T-20590A-08-0175**

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

CA-7 Please indicate why you believe your range of rates is just and reasonable using a competitive market analysis. Your analysis should contain publicly available examples of tariff rates and charges charged by the incumbent and other carriers for similar services. Include supporting material and any other information that you believe demonstrates that your proposed tariff rates and charges are just and reasonable.

Use a matrix format to list the company's proposed services, rates and charges. Based on the company's tariff, list all of the telecommunications services the company will provide in Arizona. For each of the telecommunications services listed, provide the company's tariff page numbers that support each of the company's services, rates, and charges. Also, provide the same information requested of the company for Qwest and two other Arizona competitors using the same or comparable services and include copies of the tariff page of each service, rate and charge of each competitor. For a list of telecommunications carriers certified in Arizona, go to www.cc.state.az.us/utility/telecom. For a list of Commission-approved telecommunications rates and tariffs, go to www.cc.state.az.us/utility/tariffs. (Please Note: Refer to Attachments A, B, C, and D for the prescribed format to submit the company's telecommunications services, rates and charges and the telecommunications services, rates, and charges of its competitors. Please make sure to include all supporting tariff pages for each of the company's competitors).

Completed copies of Attachments B and D to this data request CA-7 are attached as Exhibit CA-7. Peerless Network of Arizona will not offer residential services, so Attachments A and C are not applicable.

Response by: Daniel Meldazis
Director of Regulatory Affairs
Peerless Network of Arizona, LLC
225 West Washington Street, Suite 1285
Chicago, IL 60606

EXHIBIT CA-1

Applicant's Affiliates

Peerless Network of Illinois
Peerless Network of New York
Peerless Network of Pennsylvania
Peerless Network of Florida
Peerless Network of Georgia
Peerless Network of Minnesota
Peerless Network of Washington
Peerless Network of Oregon
Peerless Network of Texas
Peerless Network of Missouri (IXC and resale only, local authority pending)

Neither Applicant nor any of it's affiliates are currently providing service in any jurisdiction.

Currently, Peerless is in the process of turning up customers in Illinois. Peerless is also working towards completing its network build-out and testing the networks in New York and Pennsylvania.

EXHIBIT CA-3

Certificate of Good Standing

STATE OF ARIZONA



Office of the
CORPORATION COMMISSION
CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, Brian C. McNeil, Executive Director of the Arizona Corporation Commission, do hereby certify that

*****PEERLESS NETWORK OF ARIZONA, LLC*****

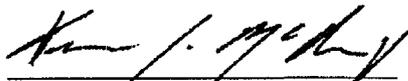
a domestic limited liability company organized under the laws of the State of Arizona, did organize on the 5th day of April 2006.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said limited liability company is not administratively dissolved for failure to comply with the provisions of A.R.S. section 29-601 et seq., the Arizona Limited Liability Company Act; and that the said limited liability company has not filed Articles of Termination as of the date of this certificate.

This certificate relates only to the legal existence of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.



IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 14th Day of March, 2008, A. D.


Executive Director

Order Number: 217780

EXHIBIT CA-7

Comparison of Services, Rates and Charges

ATTACHMENT A
BY COMPETITOR

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Feature Change Order						
Toll Restriction Fee Order						
Transfer of Service (move order)						
Restoration of Service						
Directory Assistance						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

NOT APPLICABLE

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff Name of Competitor			Competitor #2 Arizona Tariff Name of Competitor		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Feature Change Order						
Transfer of Service (move order)						
Restoration of Service						
Directory Assistance						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

NOT APPLICABLE

ATTACHMENT B
BY COMPETITOR

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	20.00	6	44	42	5	2
Service Connect Fee	10.00	6	44	150	3	2
Dispatch Call & Trouble isolated on cust. equip.	100.00	4	24	95	13	14
Feature Change Order	50.00	4	23	N/A		
Toll Restriction Fee Order	0.00	5	31	371, 0.25 per call	10	2
Transfer of Service (move order)	50.00	4	23	60	13	10
Restoration of Service	100.00	4	22	60	13	10
Directory Assistance	1.00	5	36	1.15 per call	6	20
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	30	2	16	10	2	36
Listings						
Directory Listing Service - Primary Listing	0	5	35	3.8	5	116
Directory Listing Service - Non-Published	1	5	36	2.35	5	117
Primary Rate Interface (DS0) Service						
Month-to-month	n/a			1025	14	38
12 Months	n/a			n/a		
24 Months	n/a			n/a		
36 Months	n/a			n/a		
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	0.03 per MOU	3	33			

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff Bullseye Telecom			Competitor #2 Arizona Tariff Cox Communications		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	30.40	11	3	30.00	3	61
Service Connect Fee	90.00	4	2	45.00	3	60
Dispatch Call & Trouble isolated on cust. equip.	25.00	11	2	N/A		
Feature Change Order	27.50	11	1	20.00	3	62
Toll Restriction Fee Order	16.00	11	1	3.50	7	106
Transfer of Service (move order)	42.50	11	1	40.00	3	60
Restoration of Service	35.00	4	3	25.00	3	60
Directory Assistance	3.00	6	9	0.60	3	93
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	25	11	3	25	2	38
Listings						
Directory Listing Service - Primary Listing	N/A			no charge	3	99
Directory Listing Service - Non-Published	1.8	11	9	2	3	99
Primary Rate Interface (DS0) Service						
Month-to-month						
12 Months	N/A			950	3	85
24 Months	N/A			800	3	85
36 Months	N/A			775	3	85
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	.40 per MOU	3	34	0.01 per six seconds	3	17

Local Exchange Services

SECTION 2 – RULES AND REGULATIONS

2.17 Returned Check Charge

A fee may be charged for each check returned for insufficient fund as set forth in this tariff up to a maximum of \$30.00.

2.18. Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders.

2.19 Reconnection Charge

The Company will charge a reconnection fee as set forth in this tariff.

2.20 Reserved for Future Use

Issued:

Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
225 W. Washington Street, Ste 1285
Chicago, IL 60606

Local Exchange Services

SECTION 4 – CONNECTION CHARGES

4.1 Connection Charge

4.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

4.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- B. The Company may from time to time waive or reduce the charge as part of a promotion.

4.2 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section I of this Tariff.

Business
\$100.00

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Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
225 W. Washington Street, Ste 1285
Chicago, IL 60606

Local Exchange Services

SECTION 4 – CONNECTION CHARGES**4.3 Moves, Adds, and Changes**

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service and is charged in addition to any other monthly or installation charge which is associated with the service the customer orders. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

	<u>Move</u>	<u>Add</u>	<u>Change</u>
Business Charge per Order	\$50.00	\$50.00	\$50.00
Line Connection (per line)	\$100.00	\$100.00	\$100.00

Record Work Only \$50.00
 (This charge is applicable for changes that do not
 involve central office or premise work.)

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Effective:

Issued By: John Barnicle, CEO
 Peerless Network of Arizona, LLC
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 Chicago, IL 60606

Local Exchange Services

SECTION 5 – SUPPLEMENTAL SERVICES**5.1 Custom Calling Service (continued)****5.1.2 Feature Descriptions and Rates (continued)****900 SPECIAL ACCESS CODE BLOCKING** N/C

Blocks access from a company provided Exchange Access Service to customer dialed 900 numbers.

976 PREFIX BLOCKING SERVICE N/C

Blocks access from a company provided Exchange Access Service to customer dialed 976 numbers.

AUTOMATIC CALL BACK Per Activation \$1.00

Allows a customer to return most recent incoming calls whether answered or not. If the line to which the request is made is idle, the call goes through, if the line is busy, the automatic callback continues to attempt until the line is free. The request is deactivated after 30 minutes or six unanswered ring backs if the call is not completed.

REPEAT DIALING Per Activation \$1.00

Allows a Customer, by dialing a particular code, to redial a dialed number a specified number of times or until a party answers the call.

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Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
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Chicago, IL 60606

3.4.3 Switched Services**A. Switched Inbound Usage Charges**

The Company's Switched Service is offered to business customers for both inbound and outbound, intraLATA, and interLATA, calling over standard switched lines. Calls are billed in sixty (60) second increments after an initial minimum call duration of sixty (60) seconds. The following rates are not time of day sensitive or distance sensitive, and apply 24 hours a day, 7 days a week.

DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
0-22	\$0.00	\$0.00
22+	\$0.03	\$0.03

B. Switched Outbound Usage Charges**DAY/EVENING/NIGHT/WEEKEND**

Mileage	Initial 60 Seconds	Additional 60 Seconds
0-22	\$0.00	\$0.00
22+	\$0.03	\$0.03

Issued:

Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
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Chicago, IL 60606

Local Exchange Services

SECTION 5 – SUPPLEMENTAL SERVICES**5.4 Directory Services****5.4.1 General**

Directory services allow customers to customize the manner in which their Company assigned telephone numbers appear in published directory and/or are used by dialable directories and Company operators. This section applies only to services provided by the Company.

5.4.2 Directory Services -- Rate Schedule**ALPHABETICAL DIRECTORY LISTING**

N/C

One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.

EXTRA LISTINGS

An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)

Per Month for each listing:

\$1.00

Issued:

Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
225 W. Washington Street, Ste 1285
Chicago, IL 60606

Local Exchange Services**SECTION 5 – SUPPLEMENTAL SERVICES****5.4 Directory Services (continued)****5.4.2 Directory Services -- Rate Schedule (continued)****PRIVATE LISTING**

A telephone number that is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.

Per Month for each listing: \$1.00

SEMI-PRIVATE LISTING

A telephone number that is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

Per Month for each listing: \$1.00

DIRECTORY ASSISTANCE CALL

D.A. Call services furnish the customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.A. Call Service call.

Per Call \$1.00

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Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
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Chicago, IL 60606

Local Exchange Services

SECTION 5 – SUPPLEMENTAL SERVICES**5.7 Miscellaneous Services**

	<u>Monthly Rate</u>
TOLL RESTRICTION SERVICE	
Toll Restriction Service will not allow inter-MSA 1+, 0+, 0-, 10XXX, or 700 calls to be completed.	
- per line equipped	\$1.00
Toll billing exception that prevents third number billed and collect call is also a customer option.	
INTERCEPT REFERRAL EXTENSION SERVICE	
Provides notification to calling parties about changes in the status of the called party's telephone line. (An Add / Change Charge applies to add or change the length of months requested)	
	\$1.00
	<u>Non-Recurring Charge</u>
TEMPORARY INTERCEPT	
Enables a Customer to have incoming calls intercepted for 1 month. (Regular Exchange Access Service billing continues and an Add/Change charge applies)	
- per Central Office Line	\$5.00
- per Port Intercepted	\$5.00

Issued:

Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
225 W. Washington Street, Ste 1285
Chicago, IL 60606

Local Exchange Services

SECTION 6 – BUSINESS NETWORKED SWITCHED SERVICES**6.2 Service Descriptions and Rates (continued)****6.2.2 Basic Business Line Service****A. General**

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

B. Flat Rate Basic Business Line Service

Service to points within the local calling area is included in the charge for Flat Rate Service.

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge	\$10.00
--------------------------------	---------

Monthly Recurring Charges:

Business Single Line	(per line)	\$20.00
----------------------	------------	---------

Business Multi-Line	(per line)	\$25.00
---------------------	------------	---------

Issued:

Effective:

Issued By: John Barnicle, CEO
Peerless Network of Arizona, LLC
225 W. Washington Street, Ste 1285
Chicago, IL 60606

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Charges based on measured or message usage will be included on the next invoice rendered following the end of the billing period in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
3. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 18 days after the date of invoice are considered past due. If the entire balance is not paid by the due date, a late payment charge of 1.5% per month will be assessed on the unpaid balance. (T)
5. A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

**ADMINISTRATIVELY
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.2 Local Exchange Service, cont'd.

2. Local Line, Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.2.2.(a) and 3.1.2.2.(b) respectively. (T)

(a) Non-Recurring Charge	Residential		Business		Home Office		(T)
	Current	Max	current ^P	Max	Current	Max	
Line Connection charge ^B per line			\$45.00	\$50.00	\$45.00	\$50.00	(N) (R)
Lines 1-4 ³	\$24.95	\$40.00					
Lines 5-8	\$75.00	\$80.00					
FastConnect ^D	\$ 9.95	\$40.00					
Transfer of service ^A	\$19.95	\$40.00					
Premium Service Connect ^Y	\$00.00	\$40.00					
Seasonal Service	\$10.00	\$15.00	\$25.00	\$25.00			(M)
Account Changes (per number after initial per billing record change	\$10.00	\$10.00	\$20.00	\$20.00	\$20.00	\$20.00	(T)
PIC-2 Change (per line - initial set-up) after initial set-up*	\$5.00	N/C \$5.00	\$5.00	N/C \$5.00	\$5.00	N/C \$5.00	(T) (D)
Line Restoral Charge (per line)	\$ 0.00	\$0.00	\$25.00	\$25.00	\$25.00	\$25.00	(T)

* Waive PIC change charge if Cox Long Distance is selected.
(M) Material relocated from page 107.

¹ A reduced charge of one-half the non-recurring rate is available for the initial connection of service for those eligible under Link Up America Assistance Plan. (See Section 6.1)

^B New Business Customers, who sign a three or five year contract and change their business line service to Cox from another carrier by porting their numbers to Cox will pay only \$90 for up to 10 lines. After 10 lines, normal non-recurring rates apply. (N)
(N)
(N)

³ Line connection charge for the initial establishment of service includes connection of up to four lines per account. Each line thereafter will be charged the current rate as set forth above.

^D FastConnect is an optional Line Connection service offered in situations where the customer need not be at home to complete the service installation.

^A Transfer of Service is a relocation of service within the Cox service area.

^Y Premium Service install is offered to customers that subscribe to an access line, the Solutions Package and an optional LD call plan with an associated monthly recurring charge.

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

**ADMINISTRATIVELY
APPROVED FOR FILING**

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.2 Local Line, Rates and Charges, cont'd.

(b) Monthly Recurring Charges

Residential Rates:

Local Access Line Flat-Rate Service	Current Rate	Maximum Rate	
Standard Service	\$13.00	\$13.00	
Additional lines	\$13.00	\$13.00	(T)
Combination Service	\$11.75	\$11.75	(T)
Second line	\$8.50	\$13.00	(T)
Additional lines	\$11.75	\$11.75	(T)
Seasonal service ^P	\$8.50	\$10.00	(M)

Business Rates:

Local Access Line Flat-Rate Service	Business	Max Rate	Home Office	Max Rate	
Per Business Line					
Month-to-Month	\$30.00	\$30.00	\$30.00	\$30.00	(T)
1 Year ^Ψ	\$28.00	\$30.00	\$28.00	\$30.00	(N)
2-Year ^Ψ	\$28.00	\$30.00	\$28.00	\$30.00	
3-Year ^Ψ	\$28.00	\$30.00	\$28.00	\$30.00	
5-Year ^Ψ	\$26.00	\$30.00	\$26.00	\$30.00	
Local Access Line Measured-Rate					
Measured Service	\$15.00	\$15.00	N/A	N/A	
Per Minute	\$0.10	\$0.10	N/A	N/A	
Seasonal Service	\$20.00	\$20.00	N/A	N/A	(M)

(M) Material moved form page 107.

^P For description of Seasonal Service, see Section 7.2, page 106.

^Ψ All term contracts will include, at no additional charge for the duration of the contract, three standard features: Call Forwarding, Call Waiting, and Caller ID, or a choice of the following features: Call Forwarding, Call Waiting, Caller ID, Call Forward-Busy, Call Forward-No Answer, 3-Way Calling, Call Transfer, Speed Call 30. Hunting*. Offer not available on month-to-month service.

*Hunting is not offered with Call Waiting, Call Forward-Busy or Call Forward-No Answer.

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
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**ADMINISTRATIVELY
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.2 Local Line, Rates and Charges, cont'd

(c.1) Residential Calling Features (per-line equipped)	Monthly Rate	Monthly Max Rate	Per Use²	NRC³	(T)
Basic Calling Features					(T)
Anonymous Call Rejection *	Free	\$0.00		N/C	
Busy Line Redial*	2.00	2.75	0.75	10.00	
Call Forwarding*	2.00	2.75		10.00	
Call Forwarding - Busy*	2.00	2.75		10.00	
Call Forwarding - Don't Answer*	2.00	2.75		10.00	
Call Forwarding - Remote Access	2.00	2.75		10.00	
					(D)
Call Return*	2.00	2.75	0.75	10.00	
Distinctive Ringing	2.00	2.75		10.00	
Long Distance Alert*	2.00	2.75		10.00	
Priority Ring*	2.00	2.75		10.00	
Selective Call Acceptance*	2.00	2.75		10.00	
Selective Call Forwarding*	2.00	2.75		10.00	
Selective Call Rejection*	2.00	2.75		10.00	
Speed Calling - 8*	2.00	2.75		10.00	
Three-Way Calling*	2.00	2.75	0.75	10.00	
Toll Restriction*	2.00	2.75		N/C	(T/R)
Custom Calling Features					(T)
Caller ID*	5.95	5.95		10.00	
Call Waiting*	4.95	4.95		10.00	
Call Waiting ID*	9.00	9.00		10.00	
Privacy Control	3.95	4.00		10.00	
Feature Packages					(T)
Active Lifestyle Package	6.95	6.95		10.00	
					(M)
Control Plus Package	10.95	10.95		10.00	
Solution Package	14.95	14.95		10.00	
Miscellaneous Features					(T)
Remote Call Forwarding	17.00	17.00		30.00	
Call Trace - per use	N/A	N/A	2.75	N/C	

(M) Material moved to Obsolete Services, page 138.

² Per Use charges will not exceed the charges for seven uses per billing period.

³ Only one Non-Recurring charge will apply when a Customer purchases more than one feature in a single order. For Calling Features connected during initial service installation, the Non-Recurring Charge will be waived.

* Denotes features included with the Solution Package.

* For a description of Toll Restriction, see section 7.1, page 110.

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

**ADMINISTRATIVELY
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows:

Per Call \$0.60

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.3 Exemptions

Directory Assistance Service charges will not apply to calls originating from the following:

1. The Primary Line where a disabled person presently and normally resides, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.
2. A business or Home Office account which is solely owned and operated by a disabled person, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.

The Company will also consider, on a case by case basis, persons who have been certified as having a significant mentally related health impairment. The Customer will be responsible for obtaining the Exemption From Directory Assistance Charges form from the Company, as well as properly filling out the form for self, and, in the case of a residential account, any authorized user in the account who is disabled. The form must be signed by a competent authority including a doctor of medicine, ophthalmologist, optometrist, registered nurse, therapist or a staff member of a hospital, institution or public agency, who will verify the physical disability and qualification for exemption status. A qualified person to certify illiteracy includes teachers, social workers, or professional staff of literacy agencies, social services agencies or community service centers (including literacy volunteers). The eligibility certificate for disability is subject to any reasonable verification by the Company.

Issue Date: November 3, 1999

Effective Date: December 2, 1999

Issued By: Martin Corcoran
Director, Tariff Development
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Atlanta, GA 30319

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings, cont'd.

3.4.5 (cont'd)

4. **Non-Directory Listed:** A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.6.

3.4.6 Directory Listings Rates

	<u>Residential</u>			<u>Business</u>			
	<u>Monthly</u>		<u>NRC</u>	<u>Monthly</u>		<u>NRC</u>	
	<u>Current</u>	<u>Max</u>		<u>Current</u>	<u>Max</u>		
Primary Listing	N/C	N/C	N/C	N/C	N/A	N/A	
Additional/Foreign Listing	\$2.00	3.00	\$5.00	\$2.00	\$5.00(C)	\$20.00	(C)
Non-Published	\$2.00	3.00	\$5.00	\$2.00	\$5.00(C)	\$20.00	(C)
Non-Directory Listed	\$2.00	3.00	\$5.00	\$2.00	\$5.00(C)	\$20.00	(C)
Change Listing	N/A	N/A	\$5.00	N/A	N/A	\$20.00	

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange **Service**, cont'd.

3.1.5 ISDN-PRI SERVICE

5. Rates and Charges, cont'd.

(T)

2. Rates

	<u>NRC</u> (\$)	<u>Monthly</u> (\$)
a. Primary Rate Access Facility, each	800	250
b. ISDN-PRI Configuration Options:		
23B+D	700	300
24B	700	300
23B+Back-up D	700	350
Caller ID, per PRI Interface	N/C	N/C
c. Trunk Connection Types:		
Call-By-Call Service selection	100	75
Dedicated Services	50	45
d. PRI Reconfiguration Charge		
Trunk Change Charge, per PRI		
Change in D-channel configuration		
(23B+D; 24B; 23B+Back-up D)	300	N/A
e. Individual Additional Telephone Numbers, each number	25	3

f. The following rates apply for Bulk-rated PRI services for terms of 1 month to 5 years. The rate includes the access facility, configuration option (23B+D, 24B, or 23+D Backup), trunk connection type (DOD, DID, 2-way, Call-by-Call Selection), and 100 DID numbers.

(T)

	<u>NRC</u> (\$)	<u>Max NRC</u> (\$)	<u>MRC</u> (\$)	<u>Max MRC</u> (\$)
Month-to-Month	waived	\$1000	\$975	\$1200
1-Year Contract	waived	\$1000	\$950	\$1200
2-Year Contract	waived	\$1000	\$800	\$1200
3-Year Contract	waived	\$1000	\$775	\$1200
5-Year Contract	waived	\$1000	\$750	\$1200

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

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LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.1 Toll Restriction

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls, but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction.

7.1.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.
- Toll Restriction is available to Lifeline Customers at no charge.

7.1.2 Rates and Charges

	<u>NRC</u>	<u>Monthly</u>	
Business, per line or trunk	\$25.00	\$3.50	
Residence, per line*			(T)

7.2 Temporary Suspension of Service - Customer Initiated (Seasonal Service) (T)

Service may be temporarily suspended at the Customer behest. Prior to the service suspension, the Customer shall have paid for at least the first full month of service.

7.2.1 Terms and Conditions

The suspension rate will not be applicable until after the service has been in effect for at least one full month.

* For rates and charges, see section 3.1.2.2 (c.1), page 62.

Issue Date: January 21, 2004

Effective Date: February 20, 2004

Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

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INTERLATA SERVICE

3. SERVICE OFFERINGS

3.1.1 1+ Dialing

Intrastate toll service is furnished for telephone communication between telephones in different local calling areas within the State of Arizona in accordance with the regulations and schedules of charges specified in this tariff.

3.1.2. Timing of Messages

- (a) Unless otherwise indicated, all residential calls are timed in one-minute increments, rounded to the next whole minute. Business calls are timed in six-second increments and rounded up to the next whole increment.
- (b) For station to station calls, call timing begins when a connection is established between the calling and called stations.
- (c) For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.
- (d) Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.

3.1.3. Rates - Direct Dial

Residential
\$.10/minute

Business*
\$.01/6 second increment

*Term and volume discount may apply in situations where the Company is responding to a competitive bid, or when offered on an ICB basis by another telephone company. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

Issue Date: April 12,2000

Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

Effective Date: May 12, 2000

ADMINISTRATIVELY
APPROVED FOR FILING

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.1 Service Order and Change Charges, (Cont'd.)

4.1.2 Maximum Rates

New Installation Charge, per line:	\$90.00
Technician Dispatch Charge, per visit:	\$190.00
Service Order Change Charge, per order:	\$60.00
Move Charge, per request:	\$90.00
Telephone Number Change Charge, per request:	\$60.00

APPROVED FOR FILING

DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President - Marketing
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az10501

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.2 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

Maximum Restoration, per line: \$35.00

4.3 Premises Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Maximum Premises Visit Charge, per visit \$50.00

Maximum Premises Work Charge:

Initial 30 minutes \$120.00

Each Additional 15 minutes \$60.00

APPROVED FOR FILING
DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.2 Local Exchange Term Services, (Cont'd.)

5.2.1 Standard Flat Rate Service

Standard Flat Rate Service provides a Customer with analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

A. Application of Rates

Customers receive unlimited calling within their local calling area. No measured or message rate usage charges apply to calls placed to or received from areas within the local calling area.

B. Maximum Rates

.1 Set Up Fee

A one-time set up fee, applied per Account.

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
NRC, per account	\$100.00	\$50.00

.2 Access Line Charge, per month, per line

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
Initial Line:	\$65.00	\$65.00
Additional line, each:	\$65.00	\$65.00

APPROVED FOR FILING
DECISION # 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Directory Assistance Service,s (Cont'd.)

6.2.1 Local Directory Assistance, (Cont'd.)

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

	<u>Maximum Per query</u>
Local Directory Assistance	
Direct dialed:	\$3.00
Via operator:	\$7.00
Payphone:	\$3.00

6.2.2 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by any appropriate call allowances and exemptions as stated in Section 6.2.1 of this tariff.

Maximum Per completed call	\$2.00
----------------------------	--------

6.2.3 National Directory Assistance Service

National Directory Assistance Service is provided to Customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the Customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

Maximum Per Call:	\$5.00
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APPROVED FOR FILING
DECISION # 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 11 - CURRENT PRICE LIST

11.1 Service Charges and Surcharges

11.1.1 Service Order and Change Charges

New Installation Charge, per line:	\$42.50
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$27.50
Move Charge, per request:	\$42.50
Telephone Number Change Charge, per request:	\$30.50

APPROVED FOR FILING

DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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Oak Park, Michigan 48237

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SECTION 11 - CURRENT PRICE LIST

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.2 Restoral Charge

Restoration, per line: \$16.00

11.1.3 Premises Visit Charge

Premises Visit Charge, per visit \$25.00

Premises Work Charge:

Initial 30 minutes \$60.00

Each Additional 15 minutes \$30.00

11.1.4 Carrier Presubscription

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port \$5.00

Additional Line, Trunk or Port \$5.00

APPROVED FOR FILING
DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.5 Public Telephone Surcharge

Rate Per Call: \$0.60

11.1.6 Return Check Charge

Per Check Returned: \$25.00

11.2 Local Exchange Services

11.2.1 Local Exchange Term Services

A. Standard Flat Rate Service

.1 Set Up Fee

A one-time set up fee, applied per Account.

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
NRC, per account	\$50.00	\$0.00

.2 Access Line Charge, per month, per line

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
Initial Line:	\$30.40	\$30.40
Additional line, each:	\$30.40	\$30.40

APPROVED FOR FILING

DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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azl0501

SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.2 Local Exchange Services, (Cont'd.)

11.2.2 Hunting Line Service

	<u>Per Month</u>
Basic Hunting, per access line:	\$6.40
Circular Hunting, per hunt group	\$3.00
Preferential Hunting, per access line	\$1.00

APPROVED FOR FILING
DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services

11.3.1 Call Management Services

A. Features Offered on Monthly Basis

Feature	Monthly Charge
Abbreviated Access, one digit, each line	\$0.50
Abbreviated Access, two digit, each line	\$0.50
Call Forwarding Busy Line (expanded)	\$3.00
Call Forwarding Busy Line (external)	\$3.00
Call Forwarding Busy Line (Overflow)	\$6.40
Call Forwarding Busy Line/Don't Answer (expanded)	\$5.50
Call Forwarding Busy Line/Don't Answer (external)	\$5.50
Call Forwarding Busy Line/Don't Answer (Overflow)	\$9.90
Call Forwarding Busy Line (programmable)	\$8.00
Call Forwarding Don't Answer	\$4.00
Call Forwarding Don't Answer (expanded)	\$4.00
Call Forwarding Don't Answer (Programmable)	\$4.50
Call Forwarding Variable	\$4.80
Call Rejection	\$4.50
Call Transfer	\$6.00
Call Waiting	\$7.50
Caller ID – Name & Number	\$7.95
Caller Id – Number	\$7.50
Caller ID with Privacy	\$10.95
Continuous Redial	\$3.50
Dial Call Waiting	\$2.15

APPROVED FOR FILING
 DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.1 Call Management Services, (Cont'd.)

A. Features Offered on Monthly Basis, (Cont'd.)

Feature	Monthly Charge
Directed Call Pick Up	\$1.00
Directed Call Pick Up with Barge-In	\$1.00
Distinctive Alert	\$1.00
Do Not Disturb	\$3.95
Easy Access	\$0.98
Hot Line	\$2.00
Last Call Return	\$3.00
No Solicitation	\$6.95
Priority Call	\$3.50
Remote Access to Call forwarding	\$7.75
Scheduled Forwarding	\$8.75
Security Screen	\$2.95
Selective Call Forwarding	\$3.50
Selective Call Waiting	\$7.50
Speed Calling (8 code)	\$3.00
Speed Calling (30 code)	\$4.50
Talking Call Waiting	\$3.95
Three-Way Calling	\$4.00
Warm Line	\$2.50
Wireless Extension	\$4.95
Market Expansion Line, each line ¹	\$15.20
Custom Ringing Service - one number	\$7.45
Custom Ringing Service - 2 nd number	\$5.25
Custom Ringing Service - 3 rd number	\$5.25

¹ A nonrecurring charge of \$30.00 per line applies.

APPROVED FOR FILING

DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.1 Call Management Services, (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

Feature	Per Use
3-Way Calling	\$0.75
Continuous Redial	\$0.75
Last Call Return (*69)	\$0.95
I-Called, per activation	\$0.95
Caller Originating Trace	\$2.00

11.3.2 Directory Assistance Services

A. Local Directory Assistance

	<u>Per query</u>
Local Directory Assistance	
Direct dialed:	\$1.15
Via operator :	\$3.45
Payphone:	\$1.00

B. Call Completion

Per completed call	\$0.30
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C. National Directory Assistance Service

Direct dialed	\$1.25
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APPROVED FOR FILING
DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By: Scott Loney, Vice President – Marketing
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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.3 Operator Services

A. Usage Charges

Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service.

B. Per Call Service Charges

Customer Dialed Calling Card	\$3.00
Operator Assisted Station-to-Station	\$3.80
Operator Assisted Person-to-Person	\$6.00

APPROVED FOR FILING

DECISION #: 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.4 Busy Line Verification and Interrupt Service

Busy Verification Charge, each request: \$3.00

Emergency Interrupt Charge, each request: \$6.00

11.3.5 Directory Listing Services

	<u>Monthly</u>
Additional Listing, per listing:	\$3.00
Foreign Listing:	\$3.00
Non-published Service, per listing:	\$1.80
Non-directory Listed Service, per listing:	\$1.45

11.3.6 Toll Restriction Service

Nonrecurring Charge: \$27.50

Monthly Recurring Charge: \$5.00

11.3.7 Operator Screening

Nonrecurring Charge: \$27.50

Monthly Recurring Charge: \$5.00

APPROVED FOR FILING DECISION #: 67751
--

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President - Marketing
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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.9 InterLATA Toll Service

InterLATA Toll Service is available to Customers who presubscribe to any one of the Company's local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Maximum Rate Per Minute: \$0.40

APPROVED FOR FILING
DECISION # 67751

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President - Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

azi0501

Issued: 7-30-01

Effective: 8-29-01

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (CONT'D)

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

CHARGE

- Returned Payment Charge, per occasion \$10.00

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

C. Terms and Conditions (Cont'd)

5. Customers may add optional features only in blocks of 10. There is no limit to the number of standard features that can be added using the express process, other than that stipulated above.
6. Customers must have a minimum of 20 station lines in their system in order to qualify for express charges.

D. Rates and Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)
2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment Charge, Initial request	XPTXX	\$300.00	\$150.00
• Standard Express Change, per line, per request	XPTOX	12.00	6.00
• Priority Express Change, per line, per request	XPT1X	24.00	12.00

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.
2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50
3. Business Flat Rate Service			
• Additional individual line, each	AFK	85.00	42.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
2. Residence Flat Rate Service			
• Additional individual line, each	AFH	\$30.00	\$10.00
3. Business Flat Rate Service			
• Additional individual line, each	AFK	91.20	30.40

[1] A Basket 2 Service. See Preface Page 1, preceding.

Issued: 3-14-08

Effective: 4-14-08

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

L. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each			
- Business[2]	CLT	\$7.50	\$3.80 (I)
- Residence[2]	RLT	3.75	1.50
• Alpha Listing, each			
- Business	RNCAF	7.50	3.80 (I)
- Residence	RNCAF	3.75	1.50
• Client Main Listing, each			
- Business	LBS	7.50	3.80 (I)
- Residence	LRS	3.75	1.50
• E-Mail Address Listing, each			
- Residence	EM6	3.75	1.50
• URL Address Listing, each			
- Residence	NL1	3.75	1.50
• Listing Packages			
E-Mail/URL Address Listing, each			
- Residence	L9GEU	6.75	2.25
• Foreign Listings, each			
- Business[2]	FAL	-	[3]
- Residence[2]	FAL	-	[3]
• Informational Listings, each			
- Residence	XLL	\$3.75	\$1.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[3] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

Issued: 3-14-08

Effective: 4-14-08

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

L. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service - Business[2]	NPU	\$4.65	\$2.35 (I)
• Each Listing changed to Nonlisted Service - Business[2]	NLT	3.60	1.85
• WATS Listings, each - Business	SZS	7.50	3.80 (I)
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• Mobile Radio Listing, each	L96	[3]	[3]
• Mobile Unit Number Listing, each	LMS	[3]	[3]
• "No Solicitation" Listing - Residence	NSW	0.75	0.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE	
	MAXIMUM	CURRENT
• Each call dialed directly by customer[1]	\$1.15	\$1.15
• Each call placed from Public Access Lines[2]		
- Direct Dial	0.60	0.60
- Alternately Billed	1.15	1.15

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer into Directory Assistance will be \$1.15.

[2] See 6.2.1, preceding, for additional charge applications.

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE

10.4.1 CUSTOMNET SERVICE[1]

A. Description

1. *CUSTOMNET* Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls by their station users to only collect calls, bill to third party calls, and calling card calls.
2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line business, PBX and Centrex customers. The provision of this service may require some customers to change their existing telephone number.

B. Rates and Charges

1. The nonrecurring charge will apply:

- To each initial premises location of the customer ordering *CUSTOMNET* Service, regardless of the number of exchange access lines equipped.
- To partial transfer of *CUSTOMNET* Service to a different premises.
- To a transfer of the customer's entire service to a different wire center.
- When *CUSTOMNET* Service is disconnected at the customer's request and then subsequently ordered by the same customer.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
- Initial installation	N/A	\$742.00	\$371.00
- Per exchange access line arranged	SRG	-	-
		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Initial installation	N/A	-	-
- Per exchange access line arranged	SRG	\$0.75	\$0.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES (CONT'D)

D. Charges

1. Residence

a. Time and Material Charges
(Maintenance/Repair and
complex wire installation)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule I			
Applicable to work performed during regularly scheduled business hours.			
- Initial 30 minute increment or fraction thereof	HRD11	\$120.00	\$60.00
- Additional 15 minute increment or fraction thereof	HRDA1	60.00	30.00
• Schedule II			
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD12	140.00	70.00
- Additional 15 minute increment or fraction thereof	HRDA2	70.00	35.00

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

3. Holidays subject to Schedule III Residence and Business Charges are:

HOLIDAYS	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

4. Trouble Isolation Charge[1]

Applies to residence and business customers, not subscribing to a Company Premises Wire Maintenance Plan, for each repair visit made to a premises to test the central office line, up to the demarcation point, when the line tests clear and the trouble is not found in the Company facilities.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Residence	LTESX	\$170.00	\$85.00
• Business	LTESX	190.00	95.00

[1] See C.11., preceding, for charge applications.

[2] USOC LTESX includes Premises Visit Charge.

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges

PRS will be provided at the rate and charges listed below.

1. Transport

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$1,800.00	\$ 900.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	1,800.00	900.00

2. Service Configuration

• 23B+D	ZPAZD	2,050.00	1,025.00
• 24B	ZPA1X	2,050.00	1,025.00
• 23B+Back-up D	ZPAZA	2,050.00	1,025.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$ 450.00	\$150.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	-	-

2. Service Configuration

• 23B+D	ZPAZD	1,200.00	400.00
• 24B	ZPA1X	1,200.00	400.00
• 23B+Back-up D	ZPAZA	1,200.00	400.00

[1] One Service Configuration is required for each T1 facility.

ATTACHMENT C
BY STATE

Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (State #1) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

NOT APPLICABLE

Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Attach Tariff Sheets for Support			Applicant's Tariff (State #3) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

NOT APPLICABLE

ATTACHMENT D
BY STATE

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (New York) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	20.00	6	44	20.00	7	4
Service Connect Fee	10.00	6	44	100.00	7	3
Dispatch Call & Trouble isolated on cust. equip.	100.00	6	43	100.00	3	4
Telephone Number Change order	n/a			n/a		
Feature Change Order	50.00	4	23	50.00	3	3
Toll Restriction Fee Order	1.00	5	40	1.00	5	17
Record Change Order	50.00	4	23	50.00	3	3
Transfer of Service (move order)	50.00	4	23	50.00	3	3
Restoration of Service	100.00	4	22	100.00	3	3
Temporary Suspension Fee	1/2 MRC	5	41	1/2 MRC	5	18
Payphone Surcharge	0.50	Tariff 2, 3	36	0.50	4	4
Directory Assistance	1.00	5	36	0.75	4	4
Directory Assistance via Operator	1.00	5	36	1.00	5	13
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	30.00	2	16	20.00	2	11
Listings						
Directory Listing Service	No Charge	5	35	No Charge	5	12
Primary Listing	1.00	5	35	1.00	5	12
Non-Published	1.00	5	36	1.00	5	13
Toll Free Directory Listings	1.00	Tariff 2, 3	35	n/a		
Straight Line Under Directory Listing (indent listing)	n/a			n/a		
PRI Service with Unlimited Local Calling						
12 Months	n/a			n/a		
24 Months	n/a			n/a		
36 Months	n/a			n/a		
Non-Recurring on a PRI Install	n/a			n/a		
Order Cancellation Charge	n/a			n/a		
Order Sup Charge	n/a			n/a		

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (Minnesota) Attach Tariff Sheets for Support			Applicant's Tariff (Pennsylvania) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	20.00	4	3	20.00	4	3
Service Connect Fee	10.00	4	3	10.00	4	3
Dispatch Call & Trouble isolated on cust. equip.	100.00	11	7	100.00	3	1
Telephone Number Change order	n/a			n/a		
Feature Change Order	50.00	6	3	50.00	3	3
Toll Restriction Fee Order	1.00	5	16	1.00	5	16
Record Change Order	50.00	6	4	50.00	3	3
Transfer of Service (move order)	50.00	6	3	50.00	3	3
Restoration of Service	100.00	6	3	100.00	3	3
Temporary Suspension Fee	1/2 MRC	5	17	1/2 MRC	5	17
Payphone Surcharge	0.50	6	5	0.50	3	9
Directory Assistance	1.00	5	12	1.00	5	12
Directory Assistance via Operator	n/a			n/a		
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	20.00	2	10	25.00	2	11
Listings						
Directory Listing Service	No Charge	6	2	No Charge	5	11
Primary Listing	1.00	5	11	1.00	5	11
Non-Published	1.00	5	12	1.00	5	12
Toll Free Directory Listings	n/a			n/a		
Straight Line Under Directory Listing (indent listing)	n/a			n/a		
PRI Service with Unlimited Local Calling						
12 Months	n/a			n/a		
24 Months	n/a			n/a		
36 Months	n/a			n/a		
Non-Recurring on a PRI Install	n/a			n/a		
Order Cancellation Charge	n/a			n/a		
Order Sup Charge	n/a			n/a		

SECTION 2 - GENERAL RULES AND REGULATIONS (continued)**2.4 PAYMENT FOR SERVICE RENDERED (continued)****2.4.4 Return Check Charge**

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

(R)

2.4.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984).

2.4.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
225 W. Washington Street, Suite 1285
Chicago, IL 60606

SECTION 3 - CONNECTION CHARGES (continued)

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section I of this Tariff.

	<u>Business</u>
Minimum:	\$100.00
Maximum:	\$200.00

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service and is charged in addition to any other monthly or installation charge which is associated with the service the customer orders. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

Business Charge per Order	<u>Move</u>	<u>Add</u>	<u>Change</u>
Minimum:	\$50.00	\$50.00	\$50.00
Maximum:	\$100.00	\$100.00	\$100.00
 Line Connection (per line)			
Minimum:	\$100.00	\$100.00	\$100.00
Maximum:	\$200.00	\$200.00	\$200.00

 Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
 225 W. Washington Street, Suite 1285
 Chicago, IL 60606

SECTION 3 - CONNECTION CHARGES (continued)

3.3 MOVES, ADDS AND CHANGES (continued)

	<u>Minimum</u>	<u>Maximum</u>
Record Work Only (This charge is applicable for changes that do not involve central office or premise work.)	\$50.00	\$100.00

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Minimum</u>	<u>Maximum</u>
Per Premises Visit, Business:	\$100.00	\$200.00

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

	<u>Minimum</u>	<u>Maximum</u>
	\$2.50	\$5.00

SECTION 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (continued)

4.5 CALL CHARGES (continued)

4.5.5 Directory Assistance

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1" plus the area code of the desired number, and 555-1212. The customer may request up to two numbers per call to Directory Assistance.

	<u>Minimum</u>	<u>Maximum</u>
Directory Assistance, per call:	\$0.75	\$1.50
4.5.6 Long Distance Operator Assistance Service	\$2.50	\$5.00

4.5.7 Pay Telephone (Payphone) Surcharge

A surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider.

<u>Minimum</u>	<u>Maximum</u>
\$0.50	\$1.00

Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
225 W. Washington Street, Suite 1285
Chicago, IL 60606

SECTION 5 - SUPPLEMENTAL SERVICES (continued)

5.1 CUSTOM CALLING SERVICE (continued)

5.1.2 Feature Descriptions and Rates (continued)

	<u>Minimum</u>	<u>Maximum</u>
900 SPECIAL ACCESS CODE BLOCKING	N/C	N/C
Blocks access from a company provided Exchange Access Service to customer dialed 900 numbers.		
976 PREFIX BLOCKING SERVICE	N/C	N/C
Blocks access from a company provided Exchange Access Service to customer dialed 976 numbers.		
	<u>Minimum Per Activation</u>	<u>Maximum Per Activation</u>
AUTOMATIC CALL BACK	\$1.00	\$2.00
Allows a customer to return most recent incoming calls whether answered or not. If the line to which the request is made is idle, the call goes through, if the line is busy, the automatic callback continues to attempt until the line is free. The request is deactivated after 30 minutes or six unanswered ring backs if the call is not completed.		
REPEAT DIALING	\$1.00	\$2.00
Allows a Customer, by dialing a particular code, to redial a dialed number a specified number of times or until a party answers the call.		

Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
 225 W. Washington Street, Suite 1285
 Chicago, IL 60606

SECTION 5 - SUPPLEMENTAL SERVICES (continued)

5.4 DIRECTORY SERVICES

5.4.1 General

Directory services allow customers to customize the manner in which their Company assigned telephone numbers appear in published directory and/or are used by dialable directories and Company operators. This section applies only to services provided by the Company.

5.4.2 Directory Services -- Rate Schedule

	<u>Minimum</u>	<u>Maximum</u>
ALPHABETICAL DIRECTORY LISTING	N/C	N/C

One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.

EXTRA LISTINGS

An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)

Per Month for each listing:	\$1.00	\$2.00
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Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
 225 W. Washington Street, Suite 1285
 Chicago, IL 60606

SECTION 5 - SUPPLEMENTAL SERVICES (continued)

5.4 DIRECTORY SERVICES (continued)

5.4.2 Directory Services -- Rate Schedule (continued)

	<u>Minimum</u>	<u>Maximum</u>
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PRIVATE LISTING

A telephone number that is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.

Per Month for each listing:	\$1.00	\$2.00
-----------------------------	--------	--------

SEMI-PRIVATE LISTING

A telephone number that is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

Per Month for each listing:	\$1.00	\$2.00
-----------------------------	--------	--------

DIRECTORY ASSISTANCE CALL

D.A. Call services furnish the customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.A. Call Service call.

Per Call	\$1.00	\$2.00
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Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
225 W. Washington Street, Suite 1285
Chicago, IL 60606

SECTION 5 - SUPPLEMENTAL SERVICES (continued)

5.8 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.8.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.8.2 The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one year limit)	1/2 Regular Monthly Rate

Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (continued)

7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

Basic Business Line Service
PBX Trunks

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

7.2.1 Service Establishment Charge

This charge applies when the Company initially establishes the Customer's account for any service provided by the Company. This charge is applied in addition to any other monthly or installation charge that is associated with the service the Customer orders.

	<u>Minimum</u>	<u>Maximum</u>
-Per Order	\$50.00	\$100.00
-Per Visit (1 hour)	\$100.00	\$200.00
-After Hours (1 hour)	\$200.00	\$400.00
Line Connection	\$100.00	\$200.00
Service Order	\$50.00	\$100.00

Custom Features are also available as described in Section 5.1 of this tariff.

Issued: June 18, 2008

Effective: July 18, 2008

Issued By: Daniel Meldazis, Director Regulatory Affairs
225 W. Washington Street, Suite 1285
Chicago, IL 60606

SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (continued)

7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.2 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

B. Flat Rate Basic Business Line Service

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 10.

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 7.2.1 of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge	\$1.00	\$50.00
Monthly Recurring Charges:		
Business Single Line (per line)	\$20.00	\$40.00
Business Multi-Line (per line)	\$25.00	\$45.00

 Issued: June 18, 2008

Effective: July 18, 2008

 Issued By: Daniel Meldazis, Director Regulatory Affairs
 225 W. Washington Street, Suite 1285
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SECTION 2 - REGULATIONS**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer. Subscriber bills will contain all of the information required.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If not paid by the due date, it then becomes past due. For residential service the Company shall offer the option of deferred payment arrangements, with the option to spread installation charges over a period of three months.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed a fee of \$20.00, except as may be waived under appropriate circumstances.

2.5.3 Disputed Bills

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
PEERLESS NETWORK OF MINNESOTA, LLC
200 South Wacker Drive, Suite 3100
Chicago, IL 60606

SECTION 4 - BUSINESS NETWORK SWITCHED SERVICES**4.2 Service Descriptions and Rates**

The following Business Access Service Options are offered:

Basic Business Line Service
PBX Trunks

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

4.2.1 Service Establishment Charge

This charge applies when the Company initially establishes the Customer's account for any service provided by the Company. This charge is applied in addition to any other monthly or installation charge that is associated with the service the Customer orders.

-Per Order		\$50.00
-Per Visit	(1 hour)	\$100.00
-After Hours	(1 hour)	\$200.00
Line Connection		\$100.00
Service Order		\$50.00

Custom Calling Features are also available as described in Section 5.1 of this tariff.

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
PEERLESS NETWORK OF MINNESOTA, LLC
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Chicago, IL 60606

SECTION 4 - BUSINESS NETWORK SWITCHED SERVICES4.2 Service Descriptions and Rates (continued)4.2.2 Basic Business Line Service

(A) General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

(B) Flat Rate Basic Business Line Service

Service to points within the local calling area is included in the charge for Flat Rate Service.

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge \$10.00

Monthly Recurring Charges:

Business Single Line (per line) \$20.00

Business Multi-Line (per line) \$25.00

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
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SECTION 5 – CUSTOM CALLING SERVICES**5.4 Directory Services****5.4.1 General**

Directory services allow customers to customize the manner in which their Company assigned telephone numbers appear in published directory and/or are used by dialable directories and Company operators. This section applies only to services provided by the Company.

5.4.2 Directory Services -- Rate Schedule**ALPHABETICAL DIRECTORY LISTING** N/C

One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.

EXTRA LISTINGS

An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)

Per Month for each listing: \$1.00

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
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SECTION 5 – CUSTOM CALLING SERVICES**5.4 Directory Services (continued)****5.4.2 Directory Services -- Rate Schedule (continued)****PRIVATE LISTING**

A telephone number that is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.

Per Month for each listing: \$1.00

SEMI-PRIVATE LISTING

A telephone number that is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

Per Month for each listing: \$1.00

DIRECTORY ASSISTANCE CALL

D.(A) Call services furnish the customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.(A) Call Service call.

Per Call \$1.00

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
PEERLESS NETWORK OF MINNESOTA, LLC
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Chicago, IL 60606

SECTION 5 – CUSTOM CALLING SERVICES5.7 **Miscellaneous Services**

Monthly Rate

TOLL RESTRICTION SERVICE

Toll Restriction Service will not allow inter-MSA 1+, 0+, 0-, 10XXX, or 700 calls to be completed.

- per line equipped

N/C

Toll billing exception that prevents third number billed and collect call is also a customer option.

INTERCEPT REFERRAL EXTENSION SERVICE

Provides notification to calling parties about changes in the status of the called party's telephone line. (An Add / Change Charge applies to add or change the length of months requested)

\$1.00

TEMPORARY INTERCEPT

Enables a Customer to have incoming calls intercepted for 1 month. (Regular Exchange Access Service billing continues and an Add/Change charge applies)

- per Central Office Line
- per Port Intercepted

Non-Recurring Charge
\$5.00
\$5.00

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
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Chicago, IL 60606

SECTION 6 – CONNECTION CHARGES**6.2 Restoral Charges**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Restoral Charge per occurrence	\$100.00
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6.3 Moves, Adds, Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

	<u>Move</u>	<u>Add</u>	<u>Change</u>
Business Charge per Order:	\$50.00	\$50.00	\$50.00
Line Connection (per line)	\$100.00	\$100.00	\$100.00

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
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SECTION 6 – CONNECTION CHARGES**6.6 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: \$0.50

ISSUED: July 20, 2007

EFFECTIVE: August 22, 2007

Issued By: John Barnicle, CEO
PEERLESS NETWORK OF MINNESOTA, LLC
200 South Wacker Drive, Suite 3100
Chicago, IL 60606

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.3.2 Deposits (continued)

A. Interest on Deposits

Interest rates on customer Deposits are calculated based on the rates of interest posted for one-year US Treasury bills for the months of September, October, and November of the previous year.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check. Deposits will be returned in accordance with the procedures set forth in the Commission's regulations at 52 Pa. Code §64.37.

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – CONNECTION CHARGES**3.1 Connection Charge****3.1.1 General**

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The Connection Charge is comprised of two charges:

1. Service Order
2. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- A. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.
- B. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service change. Only one charge applies per customer order.

Per Premises Visit, Business: \$100.00

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – CONNECTION CHARGES**3.7 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: \$0.50

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 4.0 - BUSINESS NETWORK SWITCHED SERVICES

4.2 Service Descriptions and Rates (continued)

4.2.2 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

B. Flat Rate Basic Business Line Service

Service to points within the local calling area is included in the charge for Flat Rate Service.

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge \$10.00

Monthly Recurring Charges:

Business Single Line (per line) \$20.00

Business Multi-Line (per line) \$25.00

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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SECTION 5.0 - SUPPLEMENTAL SERVICES

5.4 Directory Services

5.4.1 General

Directory services allow customers to customize the manner in which their Company assigned telephone numbers appear in published directory and/or are used by dialable directories and Company operators. This section applies only to services provided by the Company.

5.4.2 Directory Services -- Rate Schedule

ALPHABETICAL DIRECTORY LISTING

N/C

One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.

EXTRA LISTINGS

An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)

Per Month for each listing: \$1.00

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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SECTION 5.0 - SUPPLEMENTAL SERVICES

5.4 Directory Services (continued)

5.4.2 Directory Services -- Rate Schedule (continued)

PRIVATE LISTING

A telephone number that is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.

Per Month for each listing: \$1.00

SEMI-PRIVATE LISTING

A telephone number that is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

Per Month for each listing: \$1.00

DIRECTORY ASSISTANCE CALL

D.A. Call services furnish the customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.A. Call Service call.

Per Call \$1.00

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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SECTION 5.0 - SUPPLEMENTAL SERVICES

5.7 Miscellaneous Services

Monthly Rate

TOLL RESTRICTION SERVICE

Toll Restriction Service will not allow inter-MSA 1+, 0+, 0-, 10XXX, or 700 calls to be completed.

- per line equipped

\$1.00

Toll billing exception that prevents third number billed and collect call is also a customer option.

INTERCEPT REFERRAL EXTENSION SERVICE

Provides notification to calling parties about changes in the status of the called party's telephone line. (An Add / Change Charge applies to add or change the length of months requested)

\$1.00

TEMPORARY INTERCEPT

Enables a Customer to have incoming calls intercepted for 1 month. (Regular Exchange Access Service billing continues and an Add/Change charge applies)

- per Central Office Line
- per Port Intercepted

Non-Recurring Charge

\$5.00

\$5.00

Issued: July 10, 2007

Effective: July 11, 2007

Issue by: John Barnicle, CEO
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