

E-01345A-08-0172



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ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM RECEIVED

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2008 - 69683

Date: 6/30/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Loretta

Lockhart

Account Name: Loretta Lockhart

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000 Arizona Corporation Commission

City: Scottsdale

CBR:

DOCKETED

State: AZ Zip: [REDACTED]

is:

JUL 18 2008

Utility Company: Arizona Public Service Company

DOCKETED BY

Division: Electric

Contact Name: for assignment

Contact Phone: n/a

Nature of Complaint:

6/30/08 Correct Docket Number E-01345A-08-0172.

Per Ms. Loretta Lockhart she called to oppose to the proposed rate increase from Arizona Public Service docket no. E-01345A-08-0106. She states that its hard being a senior trying to live on SSN. It's impossible living on \$600 a month and everything goes up when you least expected. She strongly feels that every time something crosses the Commissions desk its approved. Seniors do not have extra monies to waste especially with everything doubling and tripling in price. She is very unhappy that billions if not trillions of dollars are being spent elsewhere and not here. She's sick and tired of wasting lots of money and every time it falls back on the consumer. It shouldn't be that way Greedy Greedy want want want. Phone call was disconnected by Ms. Lockhart.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/30/08 I provided Ms. Lockhart the following information.

That her comments regarding the Arizona Public Service rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in your comments will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the

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consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. Call was disconnected by Ms. Lockhart.

End of Comments

Date Completed: 6/30/2008

Opinion No. 2008 - 69683
