

G-01551A-07-0504



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ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

RECEIVED

2008 JUL 17 P 3:05

Opinion No. 2008 70052

AZ CORP COMMISSION
DOCKET Date 7/17/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Sundstrom

Account Name: John Sundstrom Home: [REDACTED]

Street: [REDACTED] Work:

City: Tombstone CBR:

State: AZ Zip: 85638 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Margie McGovern Contact Phone: [REDACTED]

Nature of Complaint:

***** G-01551A-07-0504 *****

Re: Docket No. G-01551A-07-0504

Southwest Gas rate increase!

Dear Folks, I wish to register a complaint. Your position seems to always grant'em a increase. Re: 26 years of! They paid for their meters the 1st years of gas service but now we repay for them over & over. They haven't touched mine in 17 years. To make a profit off of customers is just plain wrong! We are fallin off the cliff due to ineffective public representatives.

John Sundstrom
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following -

Dear Mr. Sundstrom:

Your correspondence regarding the Southwest Gas Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commissioners will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters, phone calls and e-mails received from customers will assist staff in the investigation and review of the rate application. Staff's independent analysis of the utility and its rate request

Arizona Corporation Commission
DOCKETED
JUL 17 2008

DOCKETED BY [Signature]

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attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at [REDACTED]

Sincerely,

Deborah Reagan
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 7/17/2008

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