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ORIGINAL

July 16, 2008

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Mike Gleason, Chairman
Arizona Corporations Commission Board
1200 W. Washington
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

Re: Johnson Utilities

~~WS-02987A-06-0667-e~~

WS-02987A-08-0180

Dear Chairman Gleason:

I am, at present, one of the 20,000 people who receive water from Johnson Utilities. I have lived in Circle Cross Ranch since December 26, 2006, and moved to Arizona at the age of 69 from my native California. Had a spill of this magnitude happened in California, along with the history of violations, this water company would have been shut down, especially since the company seems to wait until it is "caught."

I am now drinking nothing but bottled water and am buying ice. When I take my bath, I don't feel like I am bathing in clean water. I have paid and am paying for services not received, especially since the equipment had not and has not been to specifications. Now, there has been another pipe leak. How would you feel if it were the water company from which you couldn't escape?

If I understand your role correctly, the Commission oversees utilities and protects the consumer. The criteria that the Board of Commissioners uses of not taking into consideration past acts leaves all consumers at risk. I don't feel protected and haven't any idea what is in my water. Under these circumstances, giving this company permission to expand could be criminal, especially if severe illness or death may occur. If your role were to protect the consumer, logic would demand looking at past acts.

I am opposed to the expansion and to this particular company servicing anyone with the record of violations that have accrued. I am also opposed to any rate hike. I have no reason to believe that this tiger will change its stripes. I am requesting a re-hearing of the expansion and a hearing into whether this particular company should be in a business where the health of consumers is concerned.

I would seriously appreciate the Commission Board taking appropriate action before something dire occurs.

Sincerely,

Susan Robinson
1218 W. Matthews Drive
Queen Creek 85243

Arizona Corporation Commission

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