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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4720

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 69989

Date: 7/15/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: [REDACTED] Last:

Complaint By: Louis Savenelli

Account Name: Louis Savenelli

Home: (602) 999-0000 Arizona Corporation Commission

Street: n/a

Work: DOCKETED

City: n/a

CBR: JUL 15 2008

State: AZ Zip: 00000

is:

DOCKETED BY [Signature]

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Melissa Smith

Contact Phone: (602) 250-2162

Nature of Complaint:

Docket # 01345A-08-0353

From: Louis Savenelli [REDACTED]
Sent: Saturday, July 12, 2008 11:48 AM
To: Utilities Div - Mailbox
Cc: Lou Savenelli
Subject: FW: APS Increases Not Acceptable -continuing requests

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Good morning,

FOR THE CORPORATION COMMISSION

APS continues its never ending quest for rate increases - always returning to the Corporation Commission and always getting some level of increase. Isn't it wonderful to always be able to get some level of increase from the commission. IT IS ABOUT TIME THE CORPORATION COMMISSION SAID NO! A question I continue to ask and seemingly never appears to be answered - WHAT IS APS DOING TO MANAGE ITS EXPENSES??? I guess it is easier to pass increases on to the consumer than to say no to APS.

Last week I stopped by a friend's home, on a cul-de-sac, and APS was in front of their home - they appeared to be changing a light

bulb in a street fixture. HOWEVER, there were three men and two trucks changing a light bulb. This is efficiency?????

The public has every right to be fairly represented, a public in many cases living on limited or fixed incomes that do not have the luxury getting increases.

RECEIVED
2008 JUL 15 A 10:35
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: [Bradley M. [REDACTED]]
Sent: Tuesday, July 15, 2008 7:47 AM
Subject: APS

Mr Savenelli,

Your opinion regarding the APS rate case has been received by the Arizona Corporation Commission and has been docketed. If further concerns please contact me at [REDACTED]

Regards,

Bradley Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 7/15/2008

Opinion No. 2008 - 69989

[REDACTED]