

W-02824A-07-0388



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: (602) 542-2129

2008 JUL 11 P 3:50

Priority: Respond Within Five Days

Opinion No. 2008 69958

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Date: 7/11/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Harvey Roberts

Account Name: Harvey Roberts

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: ICR Water Users Association

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Comment on Proposed Rate Structure

A Special Meeting of the Members of the Association was held on 6/3/2008. One of the presenters was Mr. Tom Bourassa - a Certified Public Accountant hired by the Association to conduct a Cost of Service Survey. One of the points made by Mr. Bourassa was that homeowners with standard size meters were being subsidized by those with larger meters.

My house is 400 feet from the road, and the builder had a 1 inch meter installed to provide adequate pressure to drive this long run. The amount of water I use is less than 100 gallons/day. I have paid to install the larger meter, but see no reason why my monthly cost should be related to the meter size.

Harvey Roberts
[REDACTED]

[REDACTED]

**

Customer is opposed to the fact that he has to pay more to have a larger meter . He feels that everyone should pay the same amount regardless of the meter size.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

JUL 11 2008

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION

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I contacted customer and informed him that his opinion would be filed in the docket. Closed

Filed in Docket No. W-02824A-07-0388

End of Comments

Date Completed: 7/11/2008

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