

W-01865A-07-0385  
W-01865A-07-0384

ORIGINAL

ARIZONA CORPORATION COMMISS



UTILITY COMPLAINT FORM

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 70145 Date: 7/24/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Unknown Last: Unknown

Account Name: Unknown Unknown Home: (000) 000-0000

Street: 000000000 Work:

City: 00000000 CBR:

State: AZ Zip: 00000 is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: Contact Phone: /

Nature of Complaint:

Received the following letter dated 7-19-08 which was unsigned and absent of a return address

JULY 19,2008

DOCKET # W01865A-07-0385  
ET-AL

Arizona Corporation Commission  
DOCKETED  
JUL 25 2008

RECEIVED  
7:00 JUL 25 PM 2:42  
AZ CORP COMMISSION  
DOCKET CONTROL

AZ. CORP. COMM.

DOCKETED BY [Signature]

TO WHOM IT MAY CONCERN'

I AM A RESIDENT OF GROOM CREEK AND AM UTTERLY DISCUSTED WITH THI S WHOLE MESS. EVER SINCE THIS NEW BOARD TOOK OVER (A COO), THERE HAS BEE CONTROVERSY. THE PRES. OS FROM CALIF AND THE MAJORITY OF THE REST OF THE BOARD IS FROM OUT OF TOWN. THEY ARE NEW HERE AND JUST DON'T GET IT. THEY HAVE HIRED PEOPLE TO DO WHAT VOLUNTEERS BEFORE HAVE DONE. YES IT'S PROBABLY BEEN 50 YEARS BUT WE HAVE HAD VERY LITTLE PROBLEMS. THE BOARD SAYS THEY NEED SOME IMPROVEMENTS OF THE SIGHTS, WHAT IMPROVEMENTS???????????????? I SEE THEY HAVE A GENERATOR OR SOMETHING ON ONE SIGHT I CAS THE ELECTRICITY GOES OUT, HASN'T GONE OUT IN OVER 4 YEARS. THEY HAD A PIPE BREAK THIS YEAR OR LAST CAN'T REMEMBER, AND OVER PAID DEARLY FOR THE REPAIR. IT'S NOT THEIR MONEY SO THEY JUST DO IT. WE HAD A NEIGHBOR PASS AWAY LAST WEEK AND HIS WIDOW CANNOT AFFOR TO LIVE WITHOUT SOME ASSISTANCE. THE MAJORITY OF US UP HERE A ON FIXED INCOME AND WITH GAS UP, APS UP FOOR SKY ROCKETING WE CANNOT AFFORD A 200% Increase's BEG YOU TO PLEASE LOOK AT THE ECONOMIC IMPACT THIS WOULD DO FOR US. IF PEORLE CAN'T AFFOR TO LIVE HER THERE WILL BE 50 MOR HOUSES FOR SALE IN ADDITION TO THE 50 THAT ARE ALREADY ON THE MARKET.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

PLEASE SUGGEST TO THE BOARD BECAUSE THEY WON'T LISTEN TO US, TO DO A GRADUAL BY SECTION POSSIBLE, REPAIR. WE NEED TO ROADS FOR DIRT CONTROL AND LEAVE THINGS TO WHAT EVER. IF THIS INCREASE GOES INTO EFFECT, THERE ARE HOMES THAT WILL CANCELL COMPLETELY THEIR SERVICE AND TAKE THEIR CHANCES ON RESTARTING. MOST HOMES ARE AND HAVE BEEN LEFT EMPTY FOR YEARS, THEY WON'T PAY THIS SO THE WATER BOARD WILL STILL BE SHORT OF MONEY... PLEASE LOOK AT THIS FROM A SURVIVAL ISSUE. WE CANNOT AFFORD THIS OUTRAGIOS INCREASE. WE THE RISIDENTS WILL TAKE THIS TO THE MEDIA IF THIS DOESN'T GET A FAIR DEAL... I AM AFRAID TO GIVE MY NAME BECAUSE THE PRESIDENT IS VERY NASTY WHEN THIS COMES UP, HE FEELS ITS HIS WAY FOR ELSE

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I e-mailed this OPINION to Carmen Madrid at ACC Phoenix CONS Office to have this OPINION docketed against Docket No. W-01865A-07-0385. Since no name or address noted on letter, unable to acknowledge this letter. File closed.

\*End of Comments\*

**Date Completed: 7/24/2008**

**Opinion No. 2008 - 70145**

---



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Carol Lynn and Herschel Powell

\*\*\*\*\*Note the referenced OPINION in April 2008 as 2008- 67755 was entered as and OPINION in favor of the rate increase.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I called the customer and left a recorded message at 7:31am. I acknowledged his letter and advised that their letter would be noted as a permanent record in this rate application. I extended thanks for taking the time to express their opinion. I e-mailed Trish Meeter at ACC Phoenix CONS Office to have this OPINION docketed under W-01865A-07-0385. File closed.

\*End of Comments\*

**Date Completed: 7/24/2008**

**Opinion No. 2008 - 70144**

---